

# Greenfield Radiant Owner's Manual



## **WARNING: FIRE OR EXPLOSION HAZARD**

Failure to follow safety warnings exactly could result in serious injury, death, or property damage.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- **WHAT TO DO IF YOU SMELL GAS**
  - Do not try to light any appliance.
  - Do not touch any electrical switch; do not use any phone in your building.
  - Leave the building immediately
  - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.



**HOT GLASS WILL CAUSE  
BURNS  
DO NOT TOUCH GLASS  
UNTIL COOLED  
NEVER ALLOW CHILDREN  
TO TOUCH GLASS**

**A barrier designed to reduce the risk of burns from the hot viewing glass is provided with this appliance and shall be installed for the protection of children and other at-risk individuals.**

Tested and Listed by



**Report # 0028GH106S**  
Omni-Test Laboratories, Inc.  
Portland, Oregon  
ANSI Z21.88-2016  
CSA 2.33-2016  
CGA 2.17-M91 (R2014)

- **Direct Vent Stove**
- **Natural Gas or Propane**
- **Residential or Mobile Home**

**This appliance may be installed in an aftermarket, permanently located, manufactured home (USA only) or mobile home, where not prohibited by local codes.**

**This appliance is only for use with the type of gas indicated on the rating plate. A conversion kit is supplied with the appliance.**

**INSTALLER: Leave this manual with the appliance.**

French language manuals at [travisindustries.com](http://travisindustries.com)

**CONSUMER: Retain this manual for future reference.**

Manuels de langue Française à [travisindustries.com](http://travisindustries.com)

## Introduction

We welcome you as a new owner of a Lopi Greenfield MV stove. In purchasing a Greenfield, you have joined the growing ranks of concerned individuals whose selection of an energy system reflects both a concern for the environment and aesthetics. The Greenfield is one of the finest home heaters the world over. This manual will explain the installation, operation, and maintenance of this stove. Please familiarize yourself with the Owner's Manual before operating your heater and save the manual for future reference. Included are helpful hints and suggestions that will make the operation and maintenance of your new stove an easier and more enjoyable experience. We offer our continual support and guidance to help you achieve the maximum benefit and enjoyment from your heater.

## Important Information

No other Greenfield Radiant Stove has the same serial number as yours. The serial number is on the listing plate chained to the gas control valve.

This serial number will be needed in case you require service of any type.

Model: Lopi Greenfield Radiant

Serial Number: \_\_\_\_\_

Purchase Date: \_\_\_\_\_

Purchased From: \_\_\_\_\_

**Register your warranty online at:**

[traviswarranty.com](http://traviswarranty.com)

### Save Your Bill of Sale.

To receive full warranty coverage, you will need to show evidence of the date you purchased your heater.

We suggest that you attach your Bill of Sale to this page so that you will have all the information you need in one place should the need for service or information occur.

## Listing Details

This appliance was listed by OMNI-Test Laboratories, Inc. to CSA 2.33. The listing label is attached to the appliance near the gas control valve.

### IAS (ICBO) Approval

This appliance was listed by OMNI-Test Laboratories, Inc., an IAS recognized lab.

### Massachusetts Approval

This manual has been submitted to the Massachusetts Board of State Examiners of Plumbers and Gas Fitters

### National Fireplace Institute



<b>Introduction .....</b>	<b>2</b>	<b>Interior Masonry Chimney Conversions (top vent configuration only) .....</b>	<b>21</b>
<b>Important Information .....</b>	<b>2</b>	<b>Steps for Finalizing the Installation .....</b>	<b>22</b>
<b>Listing Details.....</b>	<b>2</b>	Pilot Flame Inspection.....	22
IAS (ICBO) Approval.....	2	Air Shutter Adjustment .....	23
Features:.....	6	<b>Face and Glass Removal .....</b>	<b>24</b>
Installation Options: .....	6	<b>Log Installation .....</b>	<b>26</b>
<b>Heating Specifications.....</b>	<b>6</b>	Rock Wool Placement .....	30
<b>Dimensions &amp; Weight .....</b>	<b>6</b>	Ember Placement.....	30
<b>Electrical Specifications (for optional blower)6</b>		<b>Before You Begin.....</b>	<b>31</b>
<b>Fuel.....</b>	<b>6</b>	<b>Location of Controls.....</b>	<b>31</b>
<b>Packing List.....</b>	<b>8</b>	<b>Starting the Stove for the First Time.....</b>	<b>32</b>
<b>Additional Items Required.....</b>	<b>8</b>	<b>Turning the Stove On and Off.....</b>	<b>32</b>
<b>Installation Overview .....</b>	<b>8</b>	<b>Adjusting the Flame Height .....</b>	<b>32</b>
<b>Stove Clearances .....</b>	<b>9</b>	<b>Adjusting the Optional Blower Speed .....</b>	<b>32</b>
<b>Heater Placement Requirements.....</b>	<b>10</b>	<b>Normal Operating Sounds .....</b>	<b>33</b>
<b>Mobile Home Requirements.....</b>	<b>10</b>	<b>Normal Operating Odors.....</b>	<b>33</b>
<b>Floor Protection Requirements .....</b>	<b>10</b>	<b>Maintaining Your Stove's Appearance .....</b>	<b>33</b>
<b>Electrical Requirements .....</b>	<b>10</b>	Painted Surfaces.....	33
<b>Optional Wall Switch or Thermostat Installation .....</b>	<b>11</b>	Glass.....	33
Parallel Connection   Series Connection.....	11	<b>Starting the Pilot .....</b>	<b>34</b>
<b>Gas Line Installation .....</b>	<b>12</b>	<b><i>Starting the Heater for the First Time .....</i></b>	<b><i>35</i></b>
Gas Inlet Pressure .....	12	<b>Turning the Heater On and Off .....</b>	<b>35</b>
Altitude Considerations .....	13	<b>Adjusting the Flame Height .....</b>	<b>35</b>
Approved Vent .....	13	<b>Yearly Service Procedure .....</b>	<b>36</b>
Vent Installation .....	13	<b>Troubleshooting Table .....</b>	<b>37</b>
<b>Approved Vent Configurations .....</b>	<b>14</b>	<b>Replacement Parts List.....</b>	<b>38</b>
Restrictor Position.....	14	<b>Wiring Diagram .....</b>	<b>38</b>
Opening the Diffuser .....	15	Optional Blower Wiring .....	38
Measuring Vent Lengths .....	16	Safety Label.....	39
<b>Vent Configuration with Vertical Termination17</b>		<b>CONDITIONS &amp; EXCLUSIONS .....</b>	<b>40</b>
<b>Vent Configuration with Horizontal Termination.....</b>	<b>18</b>	<b>IF WARRANTY SERVICE IS NEEDED: .....</b>	<b>40</b>
<b>Vent Termination Requirements (see illustration below) .....</b>	<b>19</b>	<b>LP Conversion Instructions .....</b>	<b>41</b>
<b>Class A Chimney Conversion Kit (top vent configuration only).....</b>	<b>20</b>	<b>Optional Remote Installation .....</b>	<b>44</b>
		<b>Index.....</b>	<b>46</b>

- Failure to follow all of the requirements may result in property damage, bodily injury, or even death.

**Young children should be carefully supervised when they are in the same room as the appliance. Toddlers, young children and others may be susceptible to accidental contact burns. A physical barrier is recommended if there are at risk individuals in the house. To restrict access to a fireplace or stove, install an adjustable safety gate to keep toddlers, young children and other at risk individuals out of the room and away from hot surfaces.**

**Children and adults should be alerted to the hazards of high surface temperature and should stay away to avoid burns or clothing ignition. Do not touch the hot surfaces of the heater. Educate all children of the danger of a high-temperature heater.**

**Due to the high temperature, the heater should be located out of traffic and away from furniture and draperies.**

- This unit must be installed by a qualified installer to prevent the possibility of an explosion.
- This appliance must be installed in accordance with all local codes, if any; if not, in U.S.A. follow ANSI Z223.1 and NFPA 54(88), in Canada follow CSA B149.1. In Australia follow AS/NZS 5601.1.
- A manufactured home (USA only) or mobile home OEM installation must conform with the Manufactured Home Construction and Safety Standard, Title 24 CFR, Part 3280, or, when such a standard is not applicable, the Standard for Manufactured Home Installations, ANSI/NCSBCS A225.1, or Standard for Gas Equipped Recreational Vehicles and Mobile Housing, CSA Z240.4. This appliance may be installed in Manufactured Housing only after the home is site located.
- All exhaust gases must be vented outside the structure of the living-area. Combustion air is drawn from outside the living-area structure. The venting must not be connected to a chimney flue serving a separate solid-fuel burning appliance.
- Notify your insurance company before hooking up this fireplace.
- The instructions in this manual must be strictly adhered to. Do not use makeshift methods or compromise in the installation. Improper installation will void the warranty and safety listing.
- This heater is approved for use with natural gas (NG) or propane (LP). Burning the incorrect fuel will void the warranty and safety listing and may cause an extreme safety hazard. Direct questions about the type of fuel used to your dealer.
- Contact your local building officials to obtain a permit and information on any installation restrictions or inspection requirements in your area.
- If the flame becomes sooty, dark orange in color, or extremely tall, do not operate the heater. Call your dealer and arrange for proper servicing.
- It is imperative that control compartments, screens, or circulating air passageways of the heater be kept clean and free of obstructions. These areas provide the air necessary for safe operation.
- Do not operate the heater if it is not operating properly in any fashion or if you are uncertain. Call your dealer for a full explanation of your heater and what to expect.
- Do not store or use gasoline or other flammable liquids in the vicinity of this heater.
- Do not operate if any portion of the heater was submerged in water or if any corrosion occurs. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

## ***Safety Warnings (continued)***

---

- Because this heater can be controlled by a thermostat there is a possibility of the heater turning on and igniting any items placed on or near the appliance.
- Light the heater using the built-in igniter. Do not use matches or any other external device to light your heater.
- Never remove, replace, modify or substitute any part of the heater unless instructions are given in this manual. All other work must be done by a trained technician. Don't modify or replace orifices.
- The viewing glass should be opened only for conducting service.
- Allow the heater to cool before carrying out any maintenance or cleaning.
- Operate the heater according to the instructions included in this manual.
- If the main burners do not start correctly turn the gas off and call your dealer for service.
- This unit is not for use with solid fuel.
- Do not place anything inside the firebox (except the optional artwork).
- **Warning:** Do not operate appliance with the glass front removed, cracked or broken. Replacement of the glass should be done by a licensed or qualified service person.
- Do not throw this manual away. This manual has important operating and maintenance instructions that you will need at a later time. Always follow the instructions in this manual.
- Instruct everyone in the house how to shut gas off to the appliance and at the gas main shutoff valve. The gas main shutoff valve is usually next to the gas meter or propane tank and requires a wrench to shut off.
- A barrier designed to reduce the risk of burns from the hot viewing glass is provided with this appliance and shall be installed for the protection of children and other at-risk individuals.
- If the barrier becomes damaged, the barrier shall be replaced with the manufacturer's barrier for this appliance.
- Clothing or other flammable material should not be placed on or near the appliance.
- Any safety screen, guard, or barrier removed for servicing an appliance must be replaced prior to operating the appliance.
- Installation and repair should be done by a qualified service person. The appliance should be inspected before use and at least annually by a professional service person. More frequent cleaning might be required due to excessive lint from carpeting, bedding material, et cetera. It is imperative that control compartments, burners, and circulating air passageways of the appliance be kept clean.
- **Travis Industries, Inc. grants no warranty, implied or stated, for the installation or maintenance of your heater, and assumes no responsibility of any consequential damage(s).**

Proposition 65 Warning: Fuels used in gas, woodburning or oil fired appliances, and the products of combustion of such fuels, contain chemicals known to the State of California to cause cancer, birth defects and other reproductive harm.  
California Health & Safety Code Sec. 25249.6

***Travis Gas Fireplaces, Stoves, and Inserts are protected by one or more of the following patents; U.S. 8,469,021, 7,066,170, 6,602,068, 6,443,726, 6,953,037; Canada 2755517 as well as other U.S. and Foreign Patents pending.***

## Features:

- Works During Power Outages (battery backup system)
- High Efficiency
- Optional Thermostat or Remote Control
- Optional Blower for Quicker Heat Distribution
- Convenient Operating Controls
- Variable-Rate Heat Output

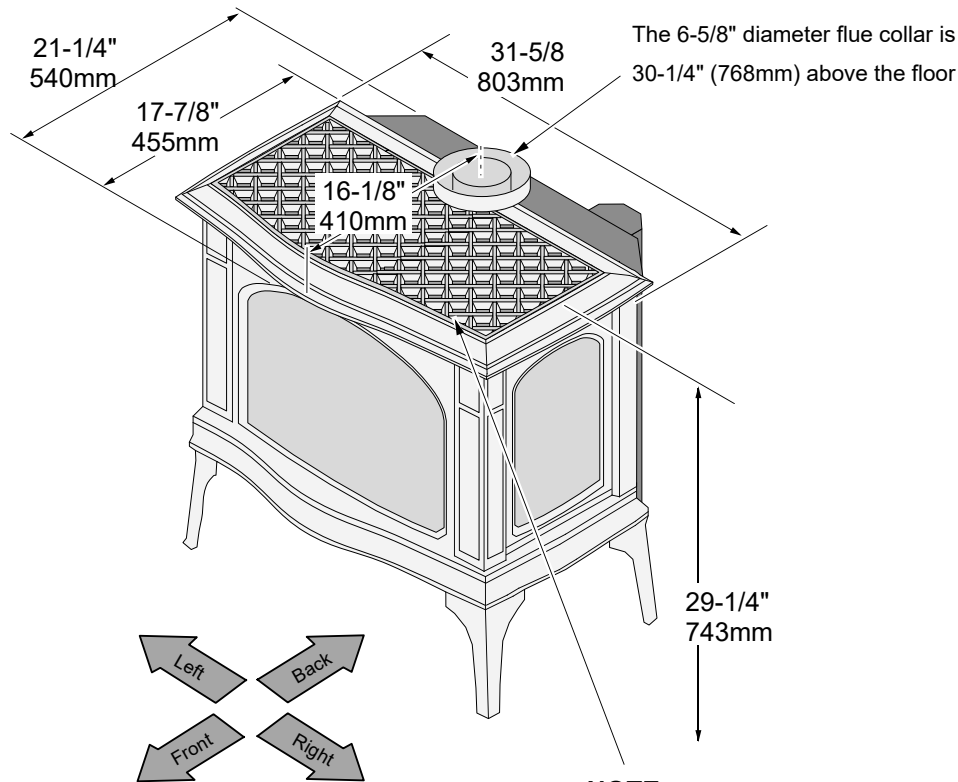
## Installation Options:

- Freestanding Stove
- Residential or Mobile Home
- Straight or Corner Placement
- Bedroom Approved

## Heating Specifications

Approximate Heating Capacity (in square feet)* .....	Up to 1,750
Maximum Input - NG .....	40,000 BTU's
Maximum Input - LP .....	40,000 BTU's
<ul style="list-style-type: none"> <li>• Heating capacity will vary depending on the home's floor plan, degree of insulation, and the outside temperature.</li> </ul>	

## Dimensions & Weight



### NOTE:

Measure side, corner, and back clearances from the stove top.

## Electrical Specifications (for optional blower)

Electrical Rating .....	115 Volts, 1.5 Amps, 60 Hz (180 watt) (typical max amps: 5).
-------------------------	--

## Fuel

This heater is shipped in natural gas (NG) configuration but may be converted to propane (LP) using the included LP conversion kit. The sticker on top of the gas control valve will verify the correct fuel.



## ***Installation Warnings***

---

- ! Failure to follow all of the requirements may result in property damage, bodily injury, or even death.
- ! This heater must be installed by a qualified installer who has gone through a training program for the installation of direct vent gas appliances.
- ! This appliance must be installed in accordance with all local codes, if any; if not, in U.S.A. follow ANSI Z223.1 and NFPA 54(88), in Canada follow B-149.
- ! In Manufactured or Mobile Homes must conform with: In USA, Manufactured Home Construction and Safety Standard, Title 24 CFR, Part 3280; In Canada, CSA Z240.4 and Gas-Equipped Recreational Vehicles and Mobile Housing. This appliance may be installed in Manufactured Housing only after the home is site located.
- ! This stove is designed to operate on natural gas or propane (LP).
- ! All exhaust gases must be vented outside the structure of the living area. Combustion air is drawn from outside the living area structure.
- ! Notify your insurance company before hooking up this stove.
- ! The requirements listed below are divided into sections. All requirements must be met simultaneously. The order of installation is not rigid – the qualified installer should follow the procedure best suited for the installation.

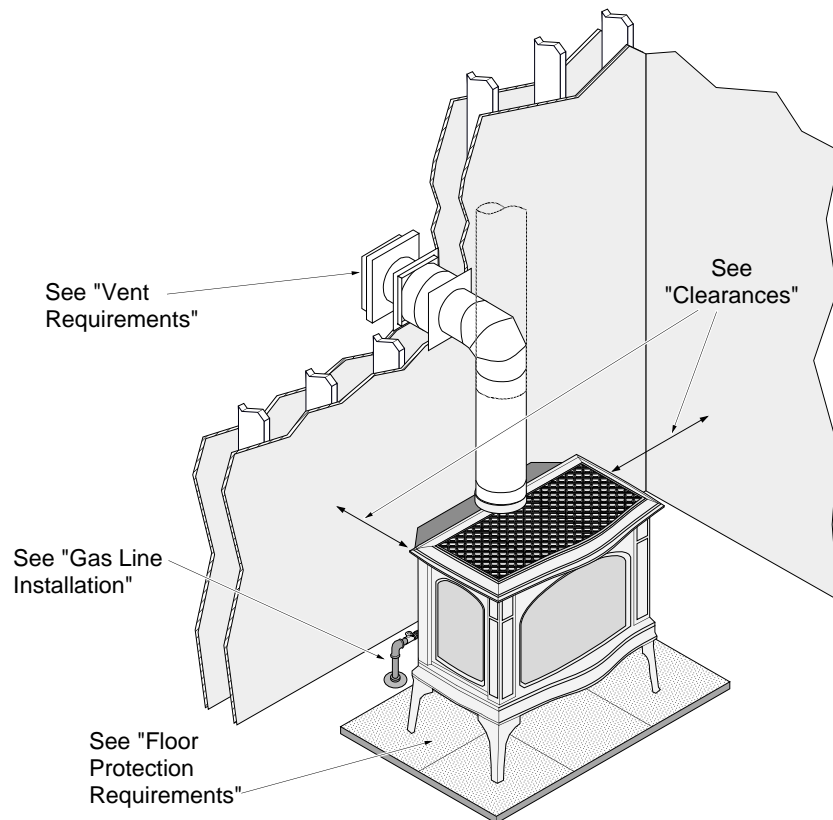
## ***Packing List***

- Propane Conversion Kit
- Log Set
- Touch-Up Paint
- ½" FPT to 3/8" Flare Fitting

## ***Additional Items Required***

- Vent (see "Venting Requirements" for details)
- Gas Line Equipment (shutoff valve, pipe, etc.)

## ***Installation Overview***



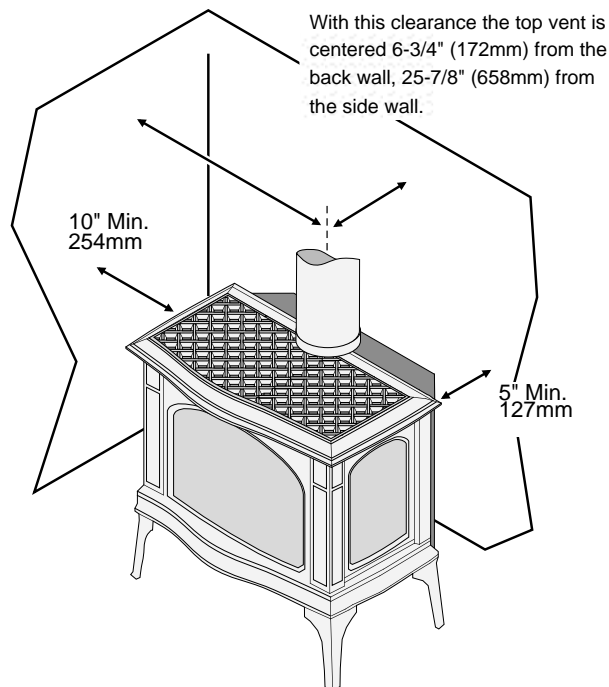
## ***Installation Hints***

- Recommended Optional Equipment Installation Order:
  - Optional Remote
  - Blower
  - LP Conversion and other optional equipment
- Install the logs last - they are fragile.
- When determining the location of the stove, locate the wall studs (for horizontal penetrations) and ceiling trusses (for vertical penetrations). You may wish to adjust the stove position slightly to ensure the vent does not intersect with a framing member.
- Fumes and smoke from the paint curing and oil burning off the steel may occur the first time you start this heater. This is normal. We recommend you open windows to vent the room.

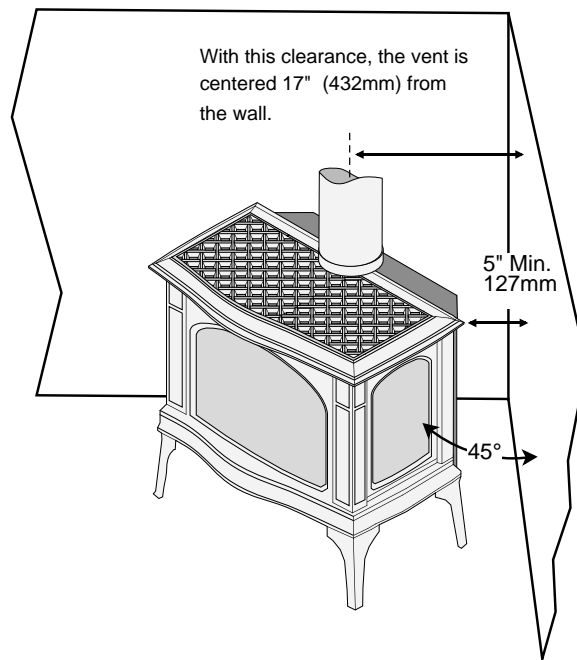


## Stove Clearances

### Top Vent Straight Installations



### Top Vent Corner Installations



### ***Heater Placement Requirements***

---

- Heater must be installed on a level surface capable of supporting the heater and vent
- Due to the high temperature, the heater should be located out of traffic and away from furniture and draperies.
- When placed in a location where the floor to ceiling height is under 7 feet, the installation is considered an alcove and must meet the following requirements:
  - The alcove floor to ceiling height must be at least 48" tall
  - The alcove must not be more than 36" deep before the ceiling returns to 7'
  - The alcove must be at least 51-5/8" wide
- The heater must not be placed so the vents below or above the door, along the sides of heater, or along the back of the heater can become blocked.
- This heater may be placed in a bedroom. Please be aware of the large amount of heat this appliance produces when determining a location.

### ***Mobile Home Requirements***

---

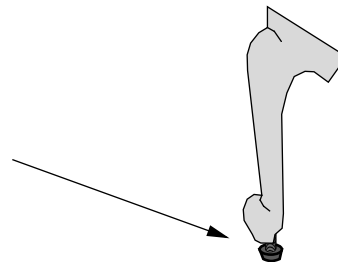
- When the stove is installed in a mobile home, it must be bolted to the floor and the appliance grounded (use the optional blower with a grounded circuit or other suitable grounding method - current ANSI/NFPA 70 or CSA C22.1).

### ***Floor Protection Requirements***

---

- When the stove is installed directly on carpeting, tile or other combustible material other than wood flooring, the appliance shall be installed on a metal or wood panel extending the full width and depth of the appliance.

Make sure these rubber tipped bolts on each leg contact the floor (they dampen any noise that may transmit through the hearth). Do not adjust with weight on the legs, the rubber tips may tear.



### ***Electrical Requirements***

---

- The appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the National Electrical Code, ANSI/NFPA 70, or the Canadian Electrical Code, CSA C22.1.

## Optional Wall Switch or Thermostat Installation



Do not connect 110-120 VAC to the gas control valve or wiring system of this stove. The switch must be installed by a qualified installer.

**Caution:** Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation. Verify proper operation after servicing.

**Note:** When using a GreenSmart™ remote, use the receiver for on/off operation (do not use a wall switch or thermostat).

**Warning:** Make sure all wiring is secure and does not contact hot or moving components.

The wall switch (or thermostat) may bypass the fireplace on/off switch or be installed in parallel or series configuration (see below).

### Parallel Connection

	On / Off Switch <u>ON</u>	On / Off Switch <u>OFF</u>
Thermostat / External Switch <u>ON</u>	Heater is <u>ON</u>	Heater is <u>ON</u>
Thermostat / External Switch <u>OFF</u>	Heater is <u>ON</u>	Heater is <u>OFF</u>

To wire the heater in parallel, follow the directions below:

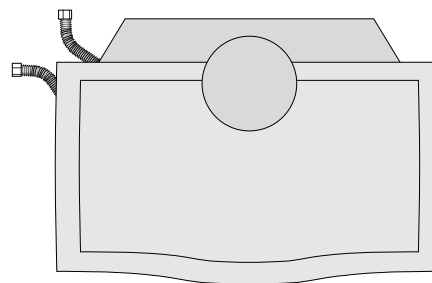
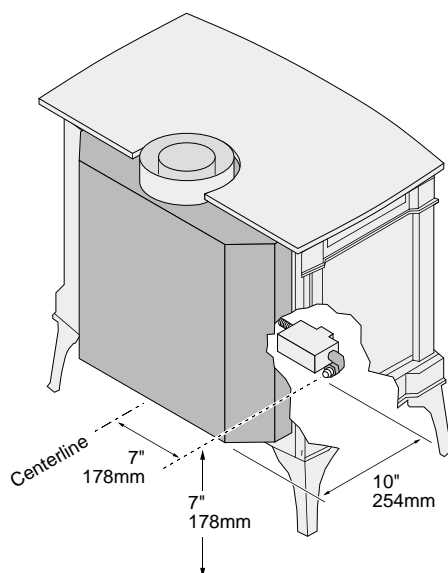
### Series Connection

	On / Off Switch <u>ON</u>	On / Off Switch <u>OFF</u>
Thermostat / External Switch <u>ON</u>	Heater is <u>ON</u>	Heater is <u>OFF</u>
Thermostat / External Switch <u>OFF</u>	Heater is <u>OFF</u>	Heater is <u>OFF</u>

To wire the heater in series, follow the directions below:

## Gas Line Installation

- The gas line must be installed in accordance with all local codes and the requirements listed below. In the absence of local codes, follow ANSI 223.1 in US/Canada or AS/NZS 5601.1 In Australia follow AS/NZS 5601.1..
- ! The heater and gas control valve must be disconnected from the gas supply piping during any pressure testing of that system at test pressures in excess of 1/2 psig (3.45 kPa). For pressures under 1/2 psig (3.45 kPa), isolate the gas supply piping by closing the manual shutoff valve.
- This heater is designed for natural gas but can be converted to propane. Check the sticker on top of the gas control valve to verify the correct fuel is used (see page 4).
- Leak test all gas line joints and the gas control valve prior to and after starting the heater.
- The location of the gas inlet is shown below
- A manual shutoff valve is required for installation (it must be located within 3' (915mm) of the heater). T-Handle gas cocks are required in Massachusetts in compliance with code 248CMR.
- This stove is shipped with a 24" (610) long, 3/8" (10mm) diameter flex gas line attached to an elbow on the gas control valve (see illustration below for location). The flex gas line accepts a 3/8" flare fitting.



## Gas Inlet Pressure

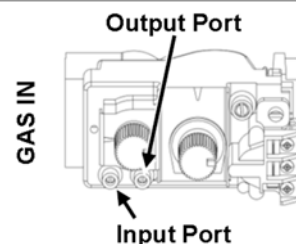
	Max. Input Pressure	Min. Input Pressure	Max. Manifold Pressure	Min. Manifold Pressure
<b>Natural Gas</b>	7" W.C. (1.74 kPa)	5.5" W.C. (1.37 kPa)	3.8" W.C. (0.95 kPa)	1.1" W.C. (0.27 kPa)
<b>Propane</b>	13" W.C. (3.23 kPa)	11" W.C. (2.74 kPa)	11" W.C. (2.74 kPa)	2.9" W.C. (0.72 kPa)

- If the pressure is not sufficient, make sure the piping used is large enough, the supply regulator is adequately adjusted, and the total gas load for the residence does not exceed the amount supplied.
- The supply regulator (the regulator that attaches directly to the residence inlet or to the propane tank) should supply gas at the suggested input pressure listed above. Contact the local gas supplier if the regulator is at an improper pressure.

### Directions for Connecting a Gas Pressure Test Gauge

The gas control valve (shown to the right) has two test ports for testing input (line pressure) and output (manifold) pressure. Loosen the brass screw on either test port and place a 5/16" i.d. rubber or plastic tube over the tapered test port. Connect the tube to the test gauge.

**WARNING:** The brass screw must be tightened after testing to prevent gas leakage.



## Vent Requirements

- The gas appliance and vent system must be vented directly to the outside of the building, and never be attached to a chimney serving a separate solid fuel or gas-burning appliance. Each direct vent gas appliance must use its own separate vent system.
- In addition to the requirements listed here, follow the requirements provided with the vent.
- When the vent passes through a wall a wall thimble is required. When the vent passes through a ceiling a support box or firestop is required. When the vent passes through the roof, a roof flashing and storm collar are required. Follow the instructions provided with the vent for installing these items. NOTE: Wall thimbles may have different dimensions than what is required by this heater.
- The vent must maintain the required clearance to combustible materials to prevent a fire. Do not fill air spaces with insulation.

<u>Minimum Clearance</u>	Above, Below or Side of Vent
All Vent Configurations	1"

- Installation instructions for Simpson Dura-Vent may be found at [www.duravent.com](http://www.duravent.com)

### Drafting Performance

This direct vent appliance requires natural draft to operate (similar to a wood stove or other heating appliance). Draft can be adjusted using the included restrictor. The restrictor settings detailed in the manual should be followed (variations may occur depending upon installation parameters).

Many factors may negatively influence the draft of the appliance. Travis Industries will not be responsible for improper draft due to factors such as trees, hills, buildings, obstructions, excessive wind, extreme hot or cold outdoor temperatures, restrictive vent terminations, or influence from mechanical systems.

## Altitude Considerations

- Failure to adjust the air shutter properly may lead to improper combustion which can create a safety hazard. Consult your dealer or installer if you suspect an improperly adjusted air shutter.
- This heater has been tested at altitudes ranging from sea level to 4,500 feet (1,372 M). In this testing we have found that the heater, with its standard orifice, burns correctly with just an air shutter adjustment.

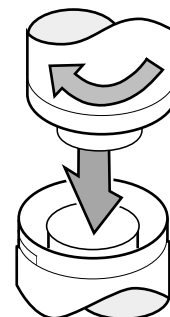
## Approved Vent

- Use 6-5/8" (168mm) diameter Simpson Dura-Vent Direct-Vent Pro (or GS)\*.
- \* Other vent may be approved with this stove. Check with the vent manufacturer for details.
- Always use the high-wind cap (part # 46DVA-VCH or 46DVA-HC).

## Vent Installation

- Slide the vent sections together and turn 1/4 turn until the sections lock in place.
- Screws are not required to secure the vent. However, three screws may be used to secure vent sections together if desired.
- Horizontal sections require a 1/4" rise every 12" of travel
- Horizontal sections require non-combustible support every three feet (e.g.: plumbing tape).
- Vent termination must not be located where it can become plugged by snow or other material.
- Use the vinyl siding standoff when installing on a structure with vinyl siding.

Venting termination shall not be recessed into a wall or siding.



## Approved Vent Configurations

### Restrictor Position

- A restrictor is built into the appliance to control the flow rate of exhaust gases. This ensures proper flames for the wide variety of vent configurations. Depending upon the vent configuration, you may be required to adjust the restrictor position. The charts for approved vent configurations describe which position the vent restrictor must be in.

#### To Adjust the Restrictor

**(a)**

Remove the screw.

**(b)**

Slide the restrictor adjustment rod out.

**(c)**

Replace the screw through the correct hole on the restrictor adjustment rod.

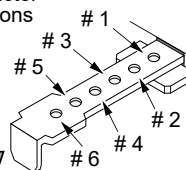
#### To Access the Restrictor

Lift the stove top off the stove and place it aside.

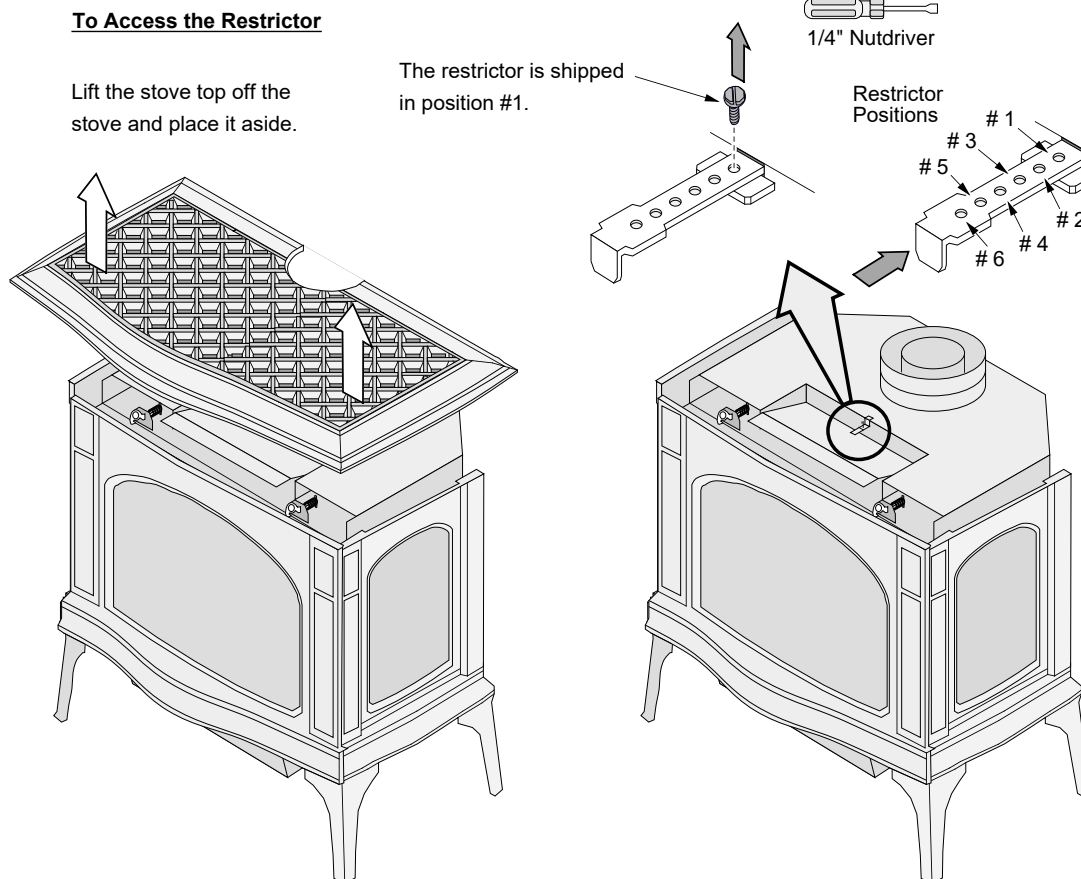
The restrictor is shipped in position #1.

1/4" Nutdriver

Restrictor Positions



This restrictor is in position #6

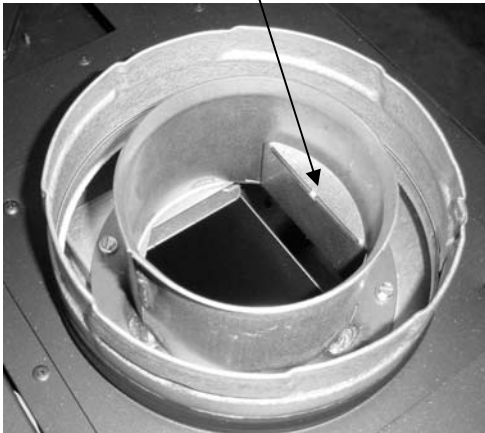


## Opening the Diffuser

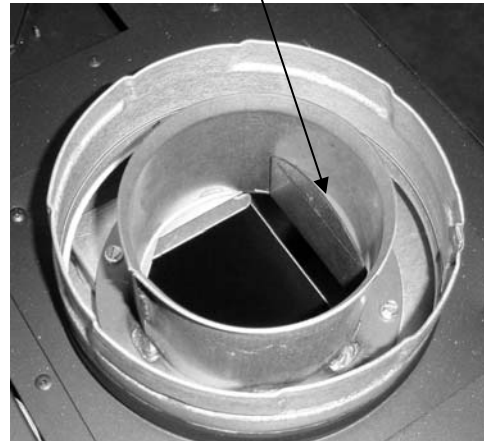
**IMPORTANT NOTE:** The diffuser can be easily opened with no vent in place. Consult the vent configuration charts to determine diffuser position. If the diffuser needs to be in the open position, adjust the diffuser prior to installing vent.

- To open the diffuser, reach into the vent starter section and bend the diffuser back (see photos below). You may need a screwdriver to bend the upper portion of the diffuser 90° (see photos below).

Diffuser Closed (stock)

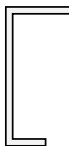


Diffuser Open

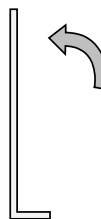


### DIFFUSER SIDE VIEW

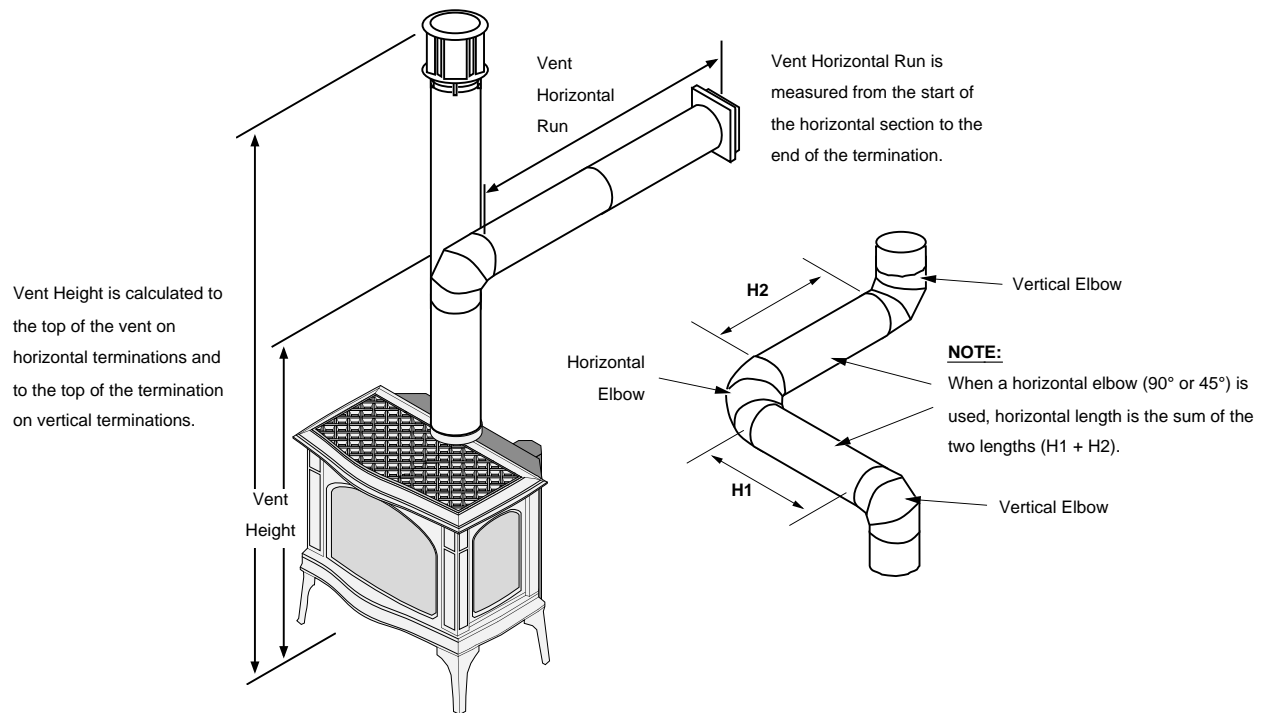
Closed (Stock)



Open



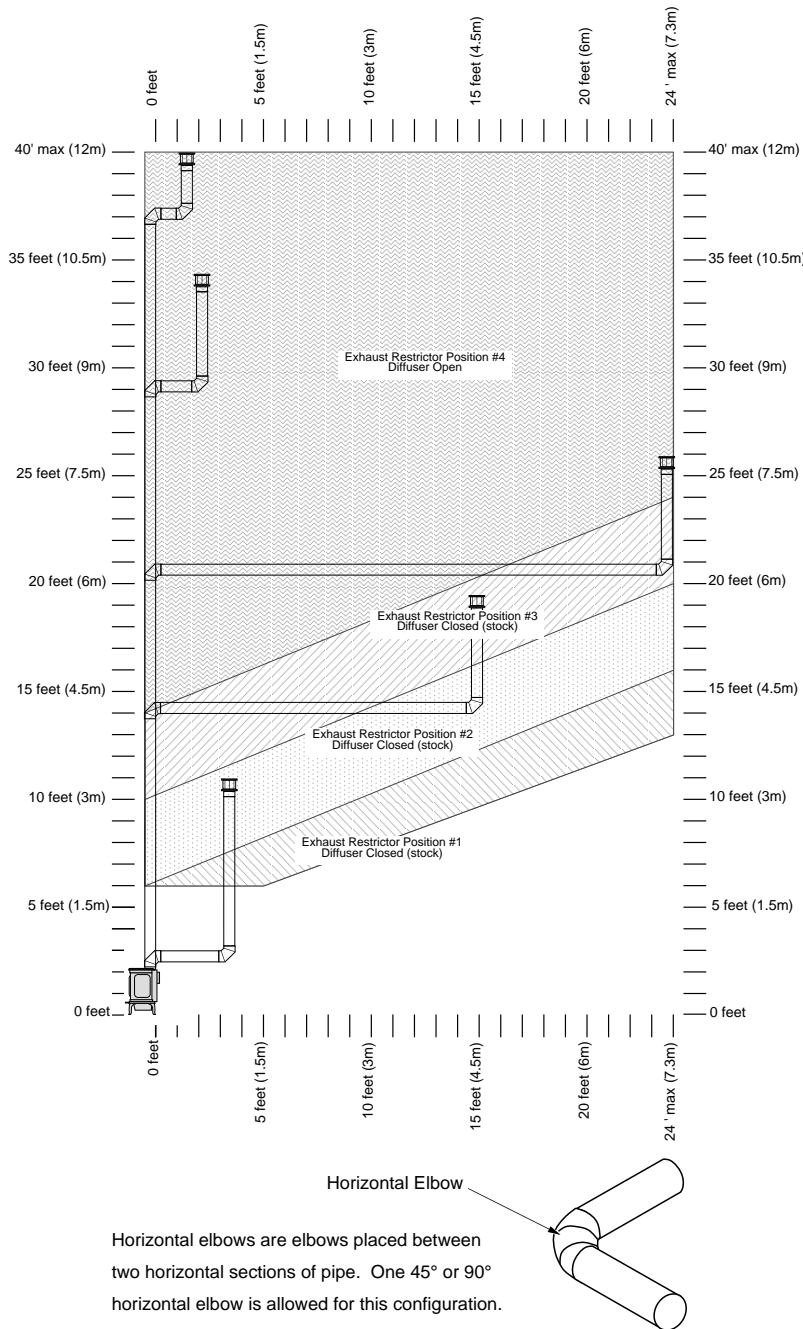
## Measuring Vent Lengths





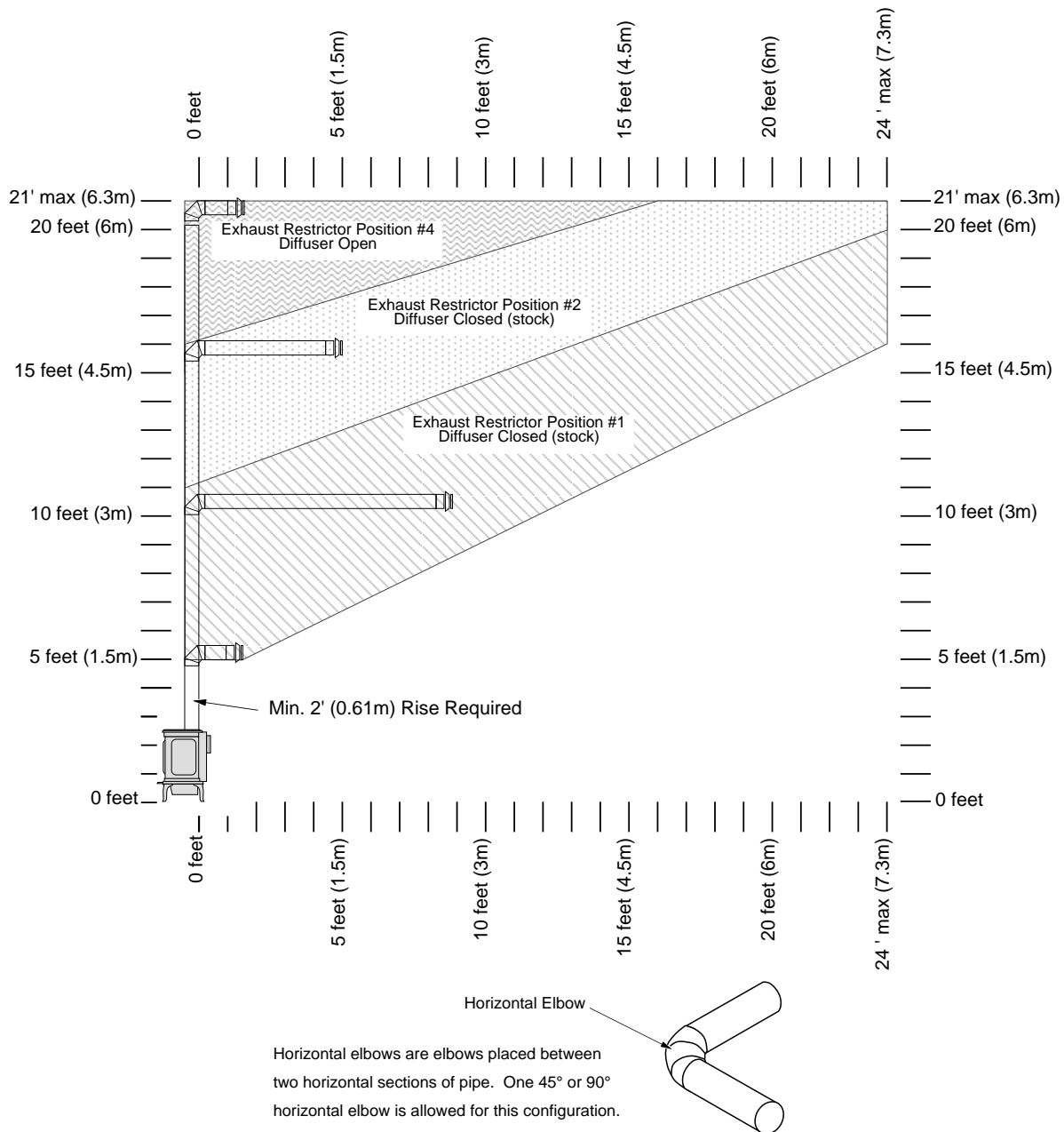
## Vent Configuration with Vertical Termination

- Use 6-5/8" Diameter Vent
- Horizontal sections require a 1/4" (6mm) rise every 12" (305mm) of travel.
- A maximum of four (4) 45° or 90° elbows may be used. Of these elbows, only one (1) may be a horizontal elbow (see illustration).
- The termination must fall within the shaded area shown in the chart. Use the indicated restrictor and diffuser position. NOTE: Restrictor positions are based upon lab tests. The ideal restrictor position may vary slightly, especially when the termination is near a demarcation line.



## Vent Configuration with Horizontal Termination

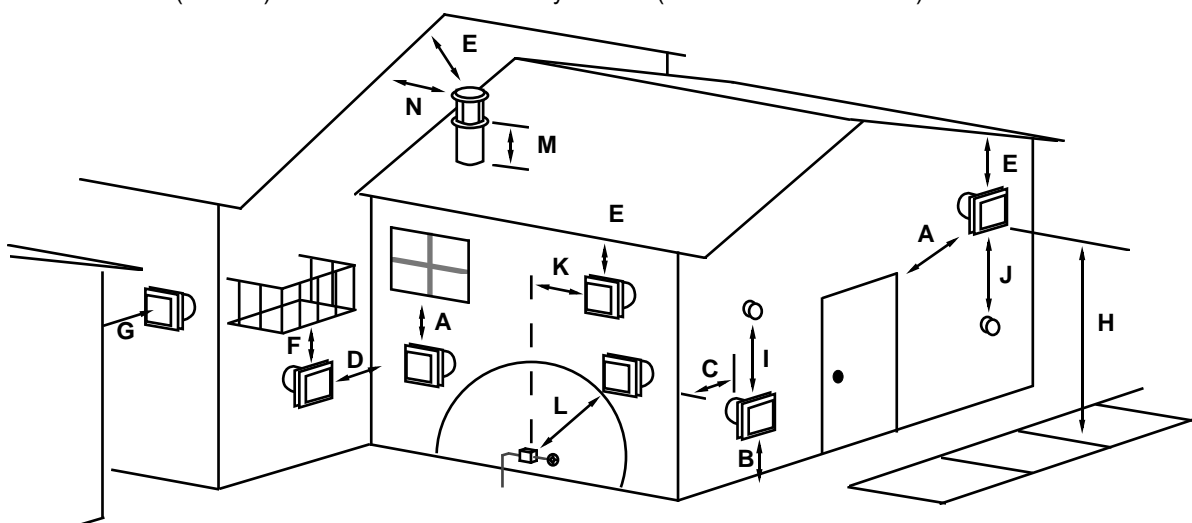
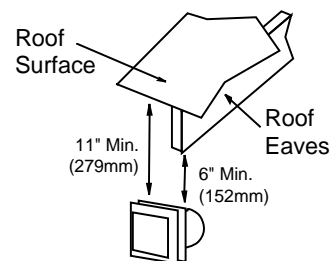
- Use 6-5/8" Diameter Vent
- Horizontal sections require a 1/4" (6mm) rise every 12" (305mm) of travel.
- A maximum of four (4) 45° or 90° elbows may be used. Of these elbows, only one (1) may be a horizontal elbow (see illustration).
- The termination must fall within the shaded area shown in the chart. Use the indicated restrictor and diffuser position. NOTE: Restrictor positions are based upon lab tests. The ideal restrictor position may vary slightly, especially when the termination is near a demarcation line.



## Vent Termination Requirements (see illustration below)

**! Venting terminals shall not be recessed into a wall or siding.**

- A Minimum 9" (229mm) clearance from any door or window
- B Minimum 12" (305mm) above any grade, veranda, porch, deck or balcony
- C Minimum 1" (25mm) from outside corner walls  
**NOTE:** Clearance in accordance with local installation codes and the requirements of the gas supplier.
- D Minimum 12" (305mm) from inside corner walls  
**NOTE:** Clearance in accordance with local installation codes and the requirements of the gas supplier.
- E Minimum 11" (279mm) clearance below unventilated soffits or roof surfaces  
Minimum 18" (457mm) clearance below ventilated soffits  
Minimum 6" (152mm) clearance below roof eaves  
**NOTE:** Vinyl surfaces require 24" (610mm)  
**NOTE:** Clearance in accordance with local installation codes and the requirements of the gas supplier.
- F Minimum 12" (305mm) clearance below a veranda, porch, deck or balcony  
**NOTE:** Permitted only if veranda, porch, deck, or balcony is fully open on a minimum of two sides beneath the floor.  
**NOTE:** Clearance in accordance with local installation codes and the requirements of the gas supplier.
- G Minimum 48" (1219mm) clearance from any adjacent building
- H Minimum 84" (2134mm) clearance above any grade when adjacent to public walkways or driveways  
**NOTE:** may not be used over a walkway or driveway shared by an adjacent building
- I Minimum 9" (229mm) clearance to any nonmechanical air supply inlet to the building or the combustion air inlet to any other appliance.
- J Minimum 36" (914mm) clearance above any mechanical air supply inlet if within 10' (3M) horizontally
- K Minimum 36" (914mm) from the area above the meter/regulator (vent outlet) - this extends 15' (4.5M) above the regulator  
**NOTE:** Clearance in accordance with local installation codes and the requirements of the gas supplier.
- L Minimum 36" (914mm) from the meter/regulator (vent outlet)  
**NOTE:** Clearance in accordance with local installation codes and the requirements of the gas supplier.
- M Minimum 12" (305mm) above the roof line (for vertical terminations)
- N Minimum 24" (610mm) horizontal clearance to any surface (such as an exterior wall) – for vertical terminations



**NOTE: Measure clearances to the nearest edge of the exhaust hood.**

- Use the vinyl siding standoff when installing on an exterior with vinyl siding.
- Vent termination must not be located where it will become plugged by snow or other material

## ***Class A Chimney Conversion Kit (top vent configuration only)***

Simpson Duravent provides a conversion kit for those wishing to use an existing wood stove chimney to vent this direct vent stove. The illustration below gives an overview of this type of installation. See the instructions included with the kit for details.

- ! Do not exceed the maximum vertical rise (see the section "Approved Vent Configurations" starting on page 14) allowable. Remember to set the restrictor position to the correct position (based upon the vertical rise height - see the chart on page **Error! Bookmark not defined.**).
- ! The conversion kit does not work on interior masonry chimneys.

### **Chimney Conversion Kit A (# 931)**

Metalbestos 6" I.D.  
Security Chimneys 6" I.D.  
Jacks-Evans 6" I.D.  
Hart & Cooley 6" I.D.  
Pro-Jet 6" I.D.

### **Chimney Conversion Kit B (# 932)**

Simpson Dura-Vent 6" I.D.  
Air-Jet 6" I.D.  
Metal-Fab 6" and 7" I.D.  
Amer. Metals 6" & 7" I.D.  
Metalbestos 7" and 8" I.D.  
Jacks-Evans 7" and 8" I.D.  
Hart & Cooley 7" and 8" I.D.  
Pro-Jet 7" and 8" I.D.  
Security Chimneys 8" I.D.

### **Chimney Conversion Kit C (# 933)**

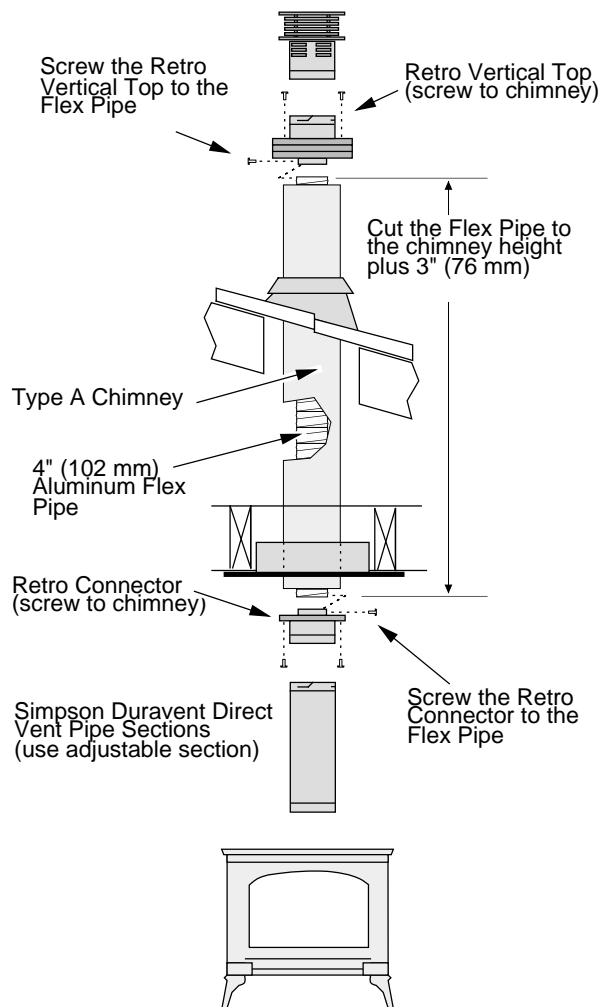
Simpson Dura-Vent 7" and 8" I.D.  
American Metals 8" I.D.  
Air-Jet 8" I.D.  
Metal-Fab 8" I.D.  
American Metals 8" I.D.

### **Each Kit Contains:**

Retro Connector  
Retro Vertical Top

### **Additional Required Equipment:**

4" Flex (#711 or U.L. 1777)  
Termination (#991)  
Co-Axial Sections



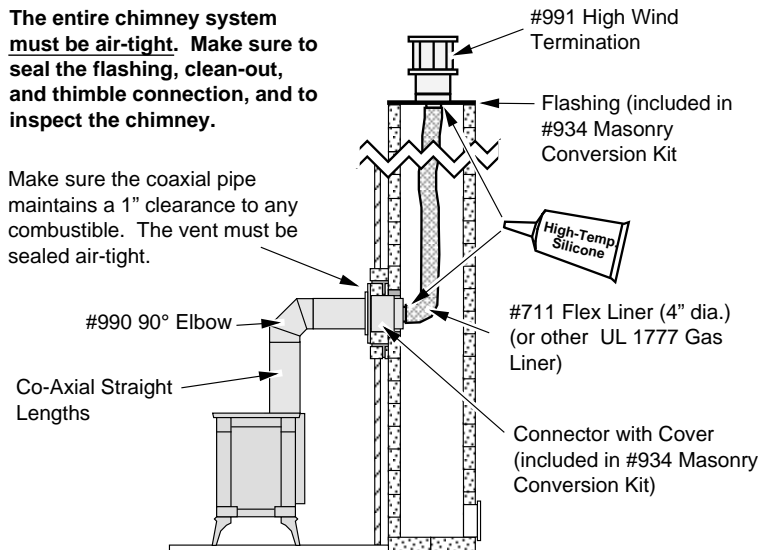
## Interior Masonry Chimney Conversions (top vent configuration only)

- Follow the requirements and use the equipment listed in the illustration below to install this appliance into an interior masonry chimney.
  - Maximum vertical rise is 40'
  - Minimum vertical rise is 10'
  - See the chart on page 20 for determining the correct restrictor position.
- NOTE:** these restrictor positions are based upon lab tests. The ideal restrictor position may vary slightly.

### Interior Masonry Chimney

**The entire chimney system must be air-tight. Make sure to seal the flashing, clean-out, and thimble connection, and to inspect the chimney.**

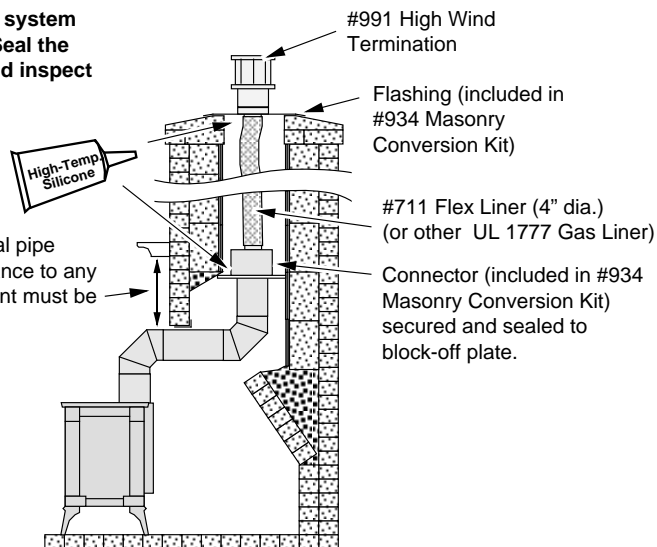
Make sure the coaxial pipe maintains a 1" clearance to any combustible. The vent must be sealed air-tight.



### Standard Masonry Fireplace

**The entire chimney system must be air-tight. Seal the connector cover and inspect the chimney.**

Make sure the coaxial pipe maintains a 1" clearance to any combustible. The vent must be sealed air-tight.



## Steps for Finalizing the Installation

1. Remove the glass (see page 24).

**NOTE:** If using propane (LP) convert the appliance prior to installing the media.

2. We recommend you purge the gas line at this time (with the glass removed). This allows gas to be detected once it enters the firebox, ensuring gas does not build up.
3. Turn on gas to the heater. Leak test all gas joints prior to starting the appliance. Start the pilot to verify gas supply (see instructions on page 34). Leak test all the gas joints. Turn the gas control knob to "OFF" to shut off the appliance.
4. Start the pilot (see instructions on page 34). Check the pilot flame following the directions below.

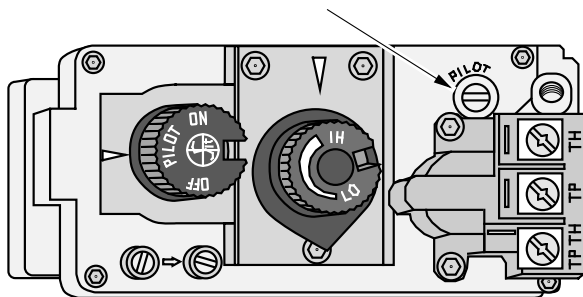
### Pilot Flame Inspection

The pilot flame should look like the illustration below. Adjust the pilot flame if necessary.

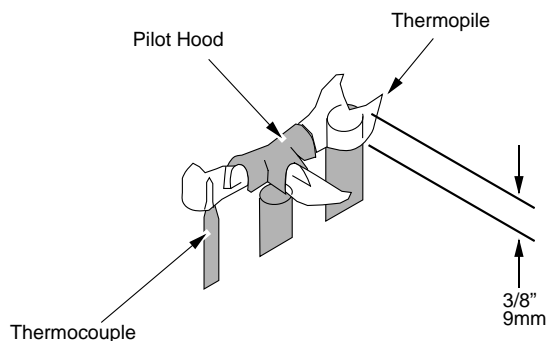
To adjust the pilot flame, turn this screw (NOTE: if totally unscrewed gas will come out of this port). Clockwise lowers the flame while counter-clockwise raises it.



Standard  
Screwdriver



The pilot flame should touch only the top 3/8" (9mm) of the thermopile. Adjust the pilot up or down as necessary.

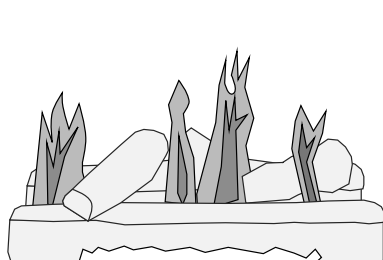


5. Replace the glass.
6. Start the main burner and verify the burner ignites correctly.
7. Leak test all gas joints.

8. Check the air shutter following the directions below.

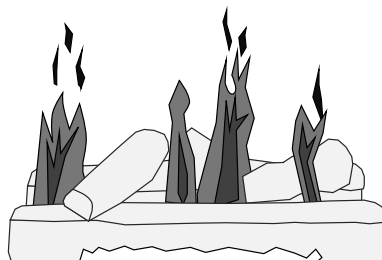
## Air Shutter Adjustment

Let the heater burn for fifteen minutes (make sure the media and glass are in place). The flames should be yellow with no sooting. Adjust the air shutter, if necessary, to achieve the correct looking flame.



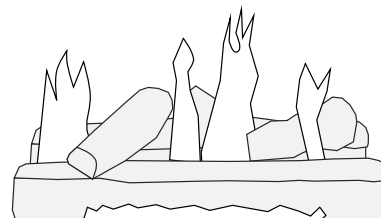
**Correct**

Flames should be blue at the base, yellow-orange on the top.



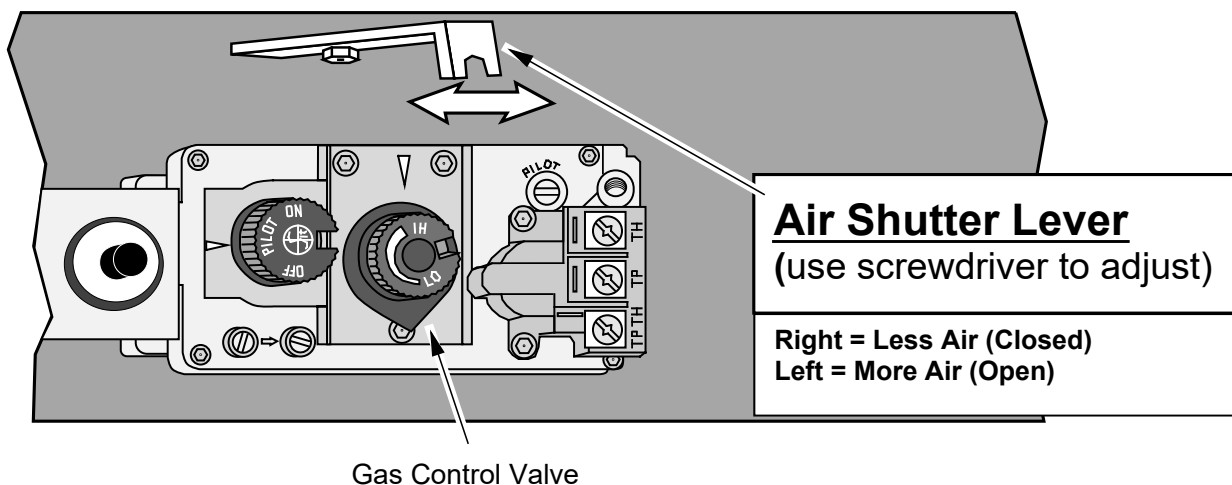
**Not Enough Air**

If the flames are too tall or sooty on the ends, open the air shutter.



**Too Much Air**

If the flames are all blue and short, close the air shutter.



9. Turn the flame adjust knob to its highest position - the flames should not contact the top of the firebox. Check the flame on low position. The flames should burn off of each burner hole. If the heater does not work correctly, contact your Travis dealer for a remedy.
10. Give this manual to the home owner for future reference and fully explain operation of this heater.

## Face and Glass Removal



A barrier designed to reduce the risk of burns from the hot viewing glass is provided with this appliance and shall be installed for the protection of children and other at-risk individuals.

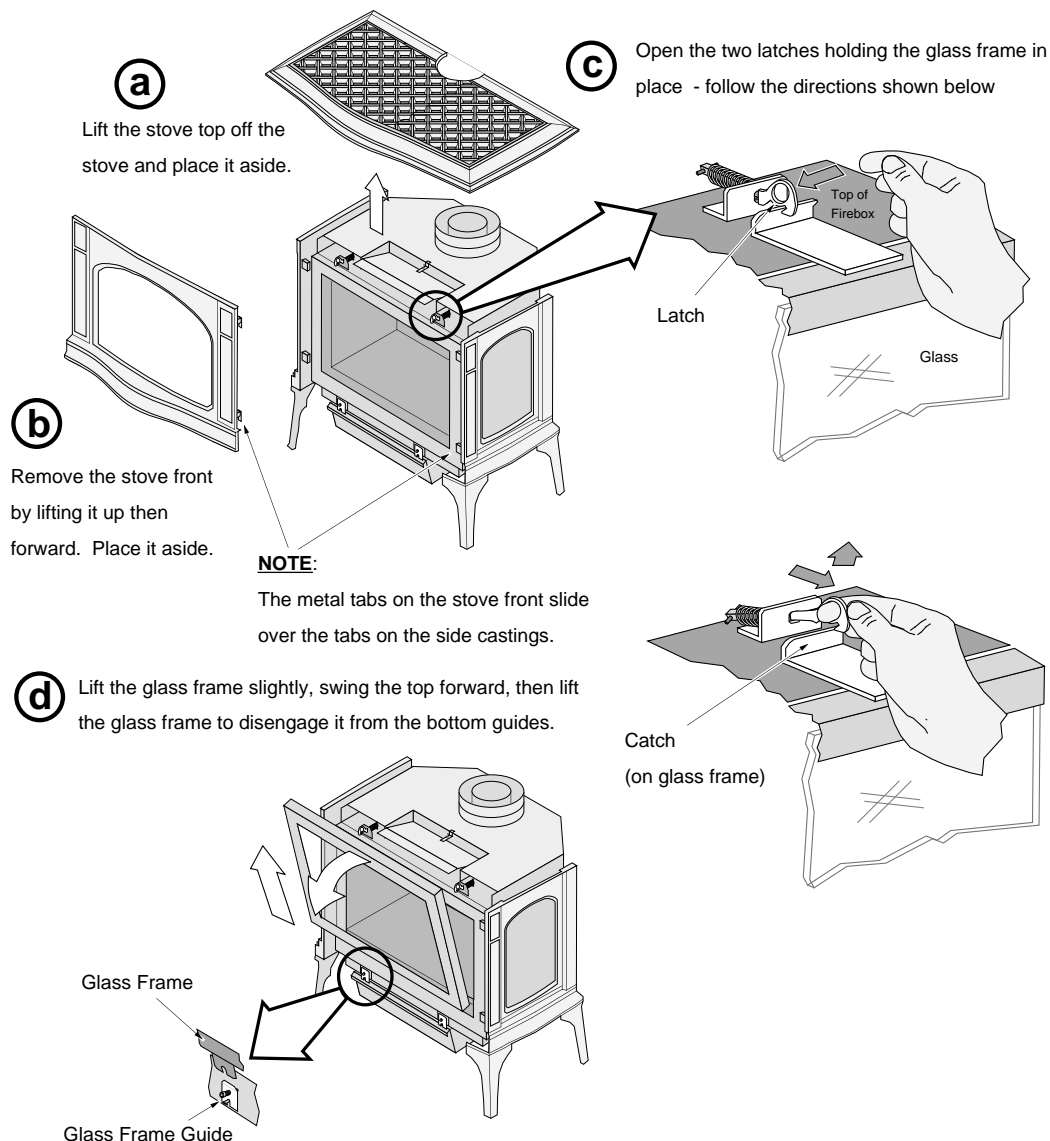


If the barrier becomes damaged, the barrier shall be replaced with the manufacturer's barrier for this appliance – (Barrier - sku# 250-03375).



The appliance must be completely cool before removing the glass.

Do not strike or slam the glass.



### Re-Attaching the Glass Frame:

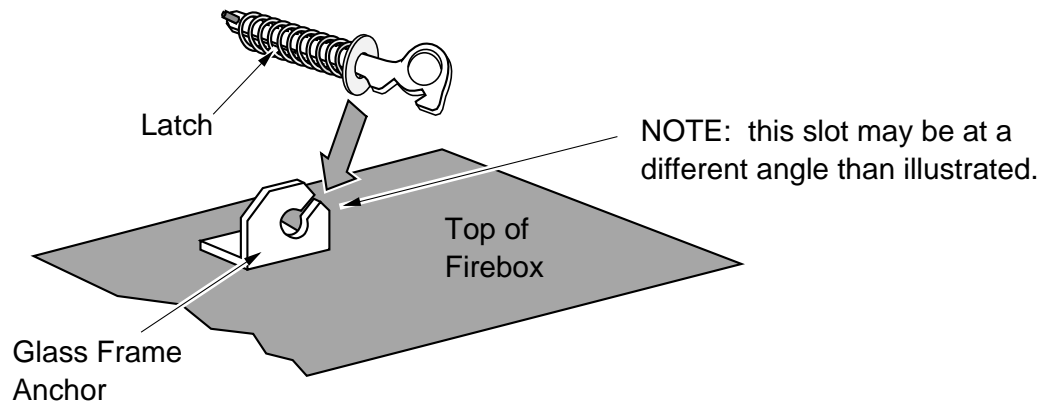
- Slide the two brackets on the bottom of the glass frame into the glass frame guides (hold the glass frame at a slight angle).
- Swing the glass frame into place - you may have to lift it slightly to allow it to fit over the top of the firebox.
- Attach the upper latches (follow the instructions above in reverse).
- Replace the stove front and top.



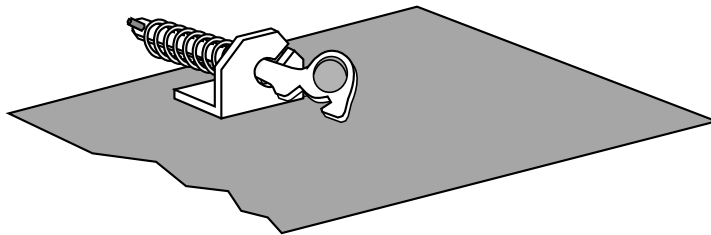
## Glass Frame Removal and Installation (continued)

The latch can come loose from glass frame anchor. This occurs when it is turned 1/4 turn when it is disengaged. Follow the directions below to re-install the latch if it becomes loose.

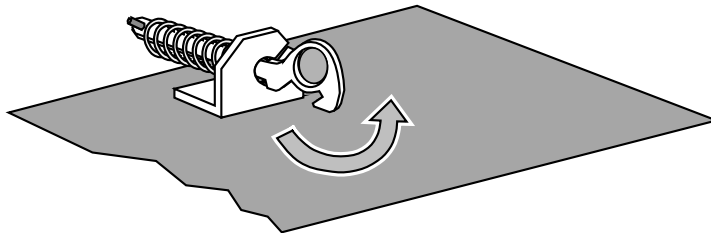
Hold the latch at an angle and insert it into the slot on the glass frame anchor.



Note how the washer on the latch fits behind the flange on the glass frame anchor.

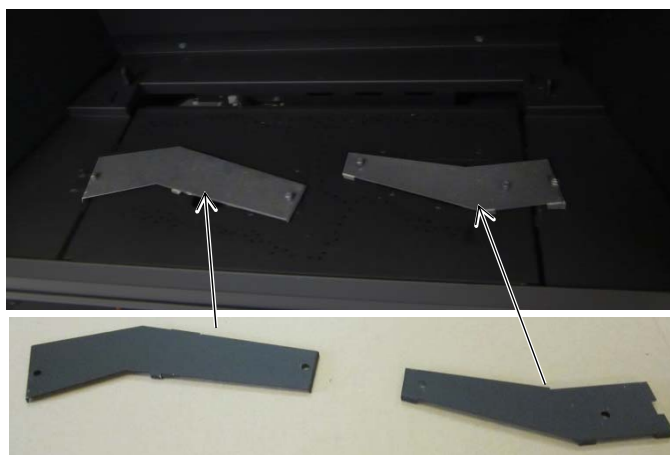


Once fully inserted, turn the latch until it is upright.



## ***Log Installation***

- ! **The logs are fragile, especially after being exposed to heat.**
- Make sure the gas control valve is “OFF” and the heater is cool prior to conducting service.
- Failure to position the parts in accordance with diagrams or failure to use only parts specifically approved with this appliance may result in property damage or personal injury.
- If using propane (LP), convert the appliance before installing the media (see page 41).
- The burner must be correctly positioned before installing the media. Make sure the burner is fully seated and the pilot is properly aligned. See page 41 for details on burner removal.
- Install the logs following the directions below.
- Install the optional firebacks before installing the logs.
  - 1 The log stands are shipped on top of the burner. Make sure they are in place with the mounting studs inserted through the holes on the stands.



- 2 The rear log has two holes on the bottom. Place it over the two tabs at the back of the firebox.



- 3 The left log has two holes on the bottom. Place the log so the holes fit over the two mounting studs on the left log stand.

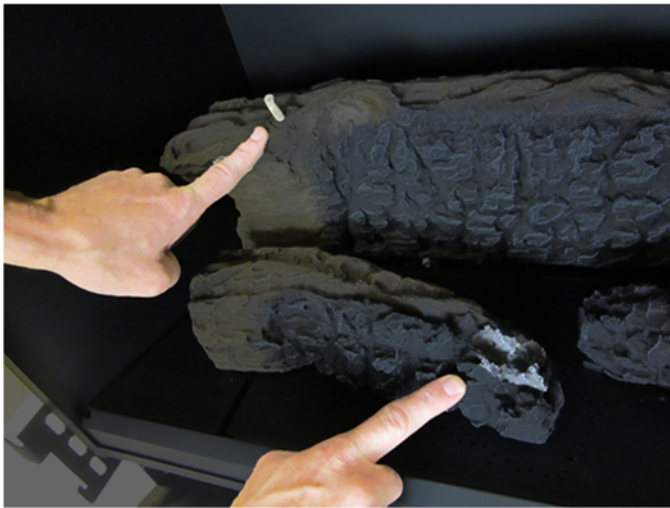


- 4 The right log has two holes on the bottom. Place the log so the holes fit over the two mounting studs on the right log stand.





- 5 The left cross log has one hole on the bottom. Place the log so the hole fits over the left pin on the rear log. The front of the log rests on the left log (see picture for orientation).



- 6 The right cross log has one hole on the bottom. Place the log so the hole fits over the right pin on the rear log. The front of the log rests on the right log (see picture for orientation).



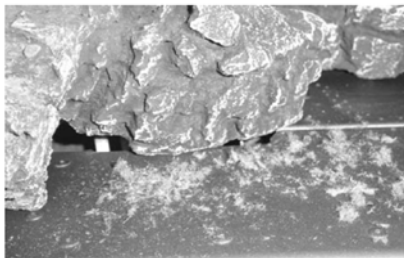


- 6 Two twigs are included for the front of the firebox. Place them at the front of the firebox as shown below (**do not place them over any burner holes**).



## Rock Wool Placement

The included rock wool is placed on top of the burner to enhance the glow from the burner. **The rock wool works best when it is applied in a very thin, porous layer.** The best method for applying the rock wool is to brush it on to the burner. Compress a clump of rockwool between your thumb and forefinger. Use a stiff brush to apply a thin layer of rockwool fibers onto the burner. Do not use the entire bag of rockwool. Use only a small amount and save the remainder. Over-use of rockwool will diminish the glow and may cause sooting or other adverse conditions.



## Ember Placement

Place a layer of embers along the edges of the burner, on top of rivets, and along the edges to enhance the aesthetics of the firebox. Do not place embers over any burner holes. See the photo to the right.

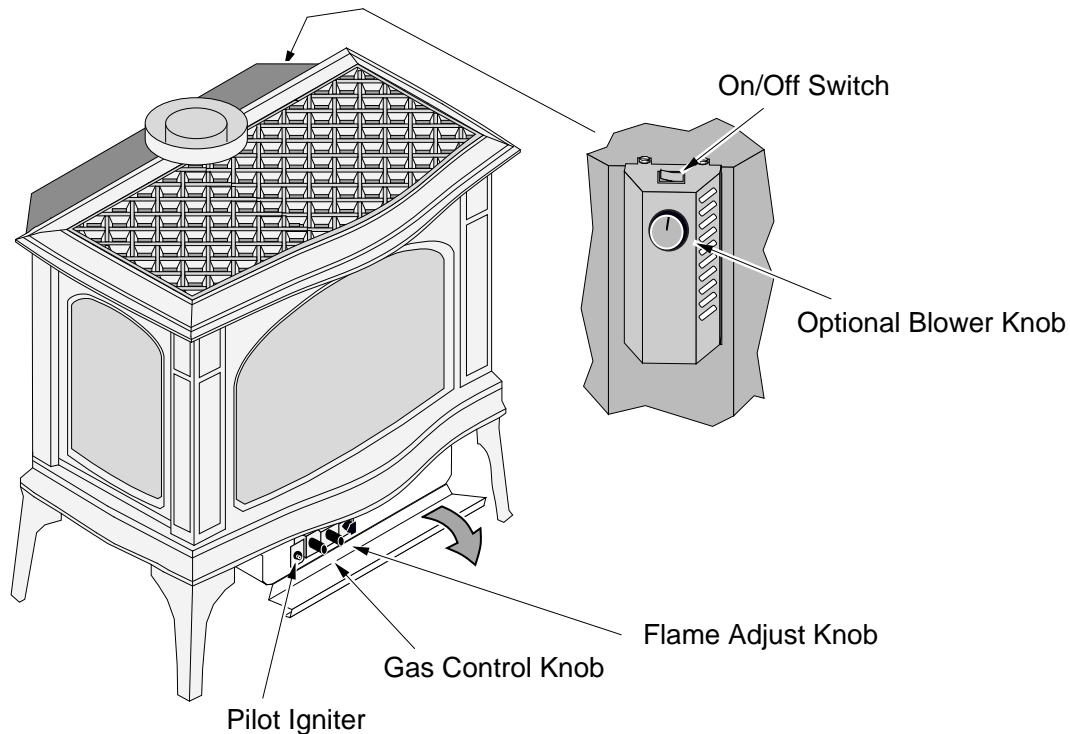


## Before You Begin

**Warning:** Read this entire manual before you use your new stove (especially the section "Safety Precautions" on pages 4 & 5). Failure to follow the instructions may result in property damage, bodily injury, or even death.

**Warning:** Do not operate appliance with the glass front removed, cracked or broken. Replacement of the glass should be done by a licensed or qualified service person.

## Location of Controls



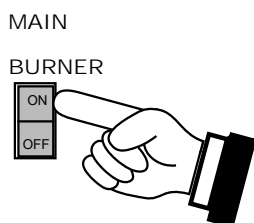
<b>Optional Blower Control</b>	This knob controls the speed of the optional internal convection blower that pushes heated air into the room.
<b>Flame Adjust Knob</b>	This knob controls the flame height from low ("LO") to high ("HI").
<b>Main Burner</b>	This switch turns the stove burners on and off.

### ***Starting the Stove for the First Time***

- Burn the heater at a high setting with the blower off for an extended period (up to 48 hours). This will cure the painted surfaces. **Fumes** from the paint curing and oil burning off the steel will occur. This is normal. We recommend opening a window to vent the room.
- **Condensation** may appear on the glass each time you start the stove - this is normal.
- **Blue Flames** will occur on the stove when it first comes on. After fifteen minutes the flames will turn a more realistic yellow and orange color.
- Certain installations use a remote, thermostat, or wall switch to turn the stove on and off. If this is the case, leave the ON/OFF switch "ON".

### ***Turning the Stove On and Off***

Use the main burner switch to turn the main burner on and off.



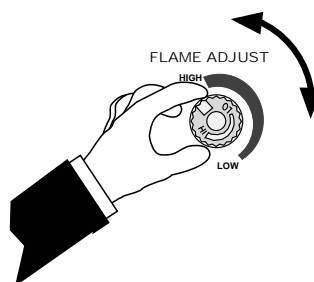
#### **NOTE FOR REMOTES, THERMOSTATS, OR WALL SWITCHES:**

The on/off switch on the stove may be required to be left in the ON or OFF position for the stove to operate. Consult your installer or dealer for details.

- Do not place any combustible items on top of or directly in front of the stove, even temporarily. An optional thermostat may start the stove causing a combustible item to ignite.
- If the stove turns on and off frequently while using a standard thermostat, you may want to adjust the flame height down until it produces just enough heat needed.

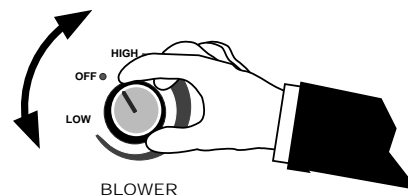
### ***Adjusting the Flame Height***

This stove has an adjustable flame to tailor the look and heat output to your specific needs. It is adjusted by turning the flame adjust knob.



### ***Adjusting the Optional Blower Speed***

The blower helps transfer heat from the heater into the room. It will not turn on until the heater is up to temperature (approximately 15 minutes after starting). See the illustration below for instructions on adjusting the blower speed.





## ***Normal Operating Sounds***

---

### **Extinction Pops**

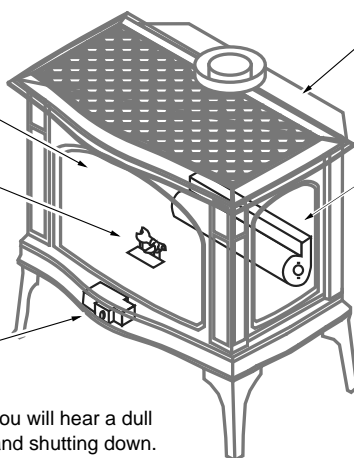
It is not unusual, especially on Propane (LP) appliances, to experience a "pop" when the burner is shut off.

### **Pilot Flame**

The pilot flame will make a clicking sound when starting up. When on, it will make a slight whisper sound.

### **Gas Control Valve**

As the gas control valve is turned on and off you will hear a dull clicking sound. This is the valve opening up and shutting down.



The appliance may creak with change of temperature -- THIS IS NORMAL.

### **Blowers**

This heater has optional blowers to push heated air into the room. You will hear the sound of air movement increase as the speed of the blower is increased.

## ***Normal Operating Odors***

---

This appliance has several areas that reach high temperatures. Dust or other particles on these areas may burn and create a burnt-paper smell. This is normal during startup. You may notice the smell is more acute if the appliance was left idle for a long period.

## ***Maintaining Your Stove's Appearance***

---

### **Painted Surfaces**

- Painted surfaces should be cleaned with a duster. If scratches occur, lightly sand the area with fine sandpaper. Clean the area and, with the stove cool, apply one or two thin coats of stove paint to the area (mask the area to avoid overspray). Allow the stove to dry, then turn the stove on to cure the paint (1 hour on medium).

### **Glass**

- Clean the glass with soap and water (do not use abrasive cleaners). Glass removal instructions are on page 24.

## Starting the Pilot



**Remove the glass frame before starting the pilot.**

The pilot flame is required to ignite the main burners (it also plays a safety role). It should be left on once lit. It will stay lit unless the gas control valve is turned to "OFF". However, the pilot will go out if the gas is shut off, the propane tank runs out (or low) or if the stove malfunctions. If the pilot turns off frequently, call your dealer for information. To start the pilot follow the directions below:

### **WARNING:**

**When lighting or re-lighting the pilot, the glass must be removed (see page 24).**

- a Remove the glass (see page 24 for details).
- b Push the gas control knob in slightly and turn it to the "OFF" position. The knob will not turn from "ON" to "OFF" unless the knob is depressed slightly. Wait five minutes to let any gas that may have accumulated inside the firebox escape. If you smell leaking gas, follow the directions on the cover "IF YOU SMELL GAS".
- c Turn the gas control knob to the "PILOT" position and press the knob in, this will allow gas to flow to the pilot light. Press the button on the pilot igniter repeatedly until you see the pilot light.

### **WARNING:**

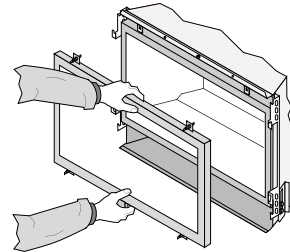
**If the pilot does not light after 15 seconds, release the knob and call your dealer for service. Do not attempt to light pilot until service has been performed.**

### **NOTE:**

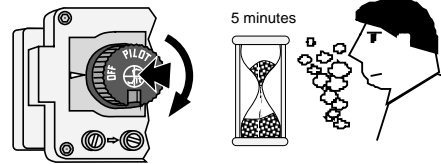
**You may wish to remove the log set to gain a better view of the pilot for future reference.**

- d Keep the gas control knob depressed for 30 seconds once it is lit.
- e Release the gas control knob. If the pilot goes out, repeat step C. If the pilot refuses to stay lit, call your dealer for service. With the pilot lit, proceed to step "f".
- f Replace the glass.
- g Turn the gas control knob counter-clockwise to "ON". The pilot is now lit and the heater can be turned on and off.

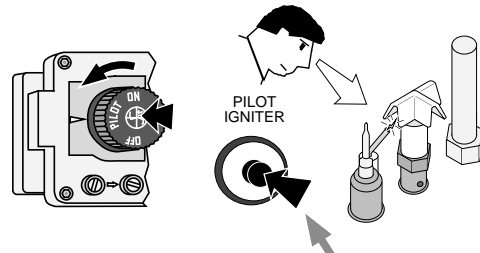
a



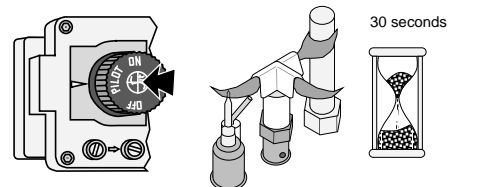
b



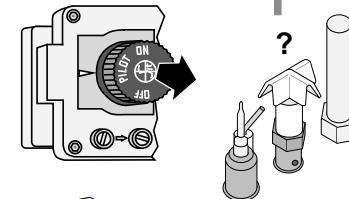
c



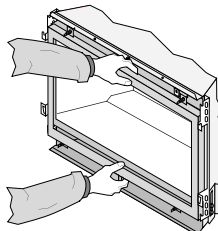
d



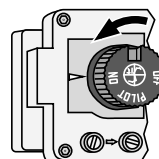
e



f



g



## Starting the Heater for the First Time

- Burn the heater at a high setting with the blower off for an extended period (up to 48 hours). This will cure the painted surfaces. **Fumes** from the paint curing and oil burning off the steel will occur. This is normal. We recommend opening a window to vent the room.
- **Condensation** may appear on the glass each time you start the heater - this is normal.
- **Blue Flames** will occur on the heater when it first comes on. After fifteen minutes the flames will turn a more realistic yellow and orange color.

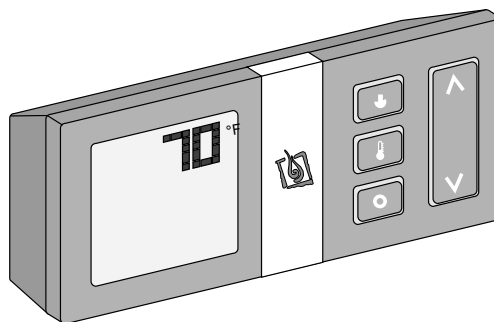
## Turning the Heater On and Off

After the pilot has been started...



### ON/OFF SWITCH

Use this switch to turn the main burner on and off manually.



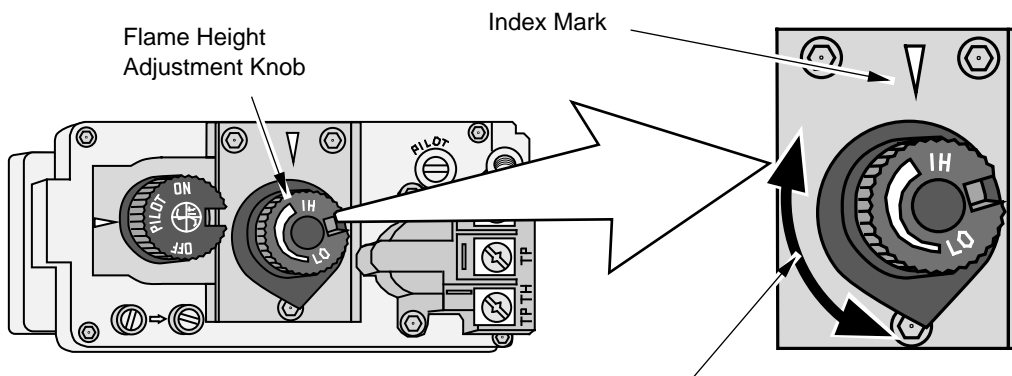
### OPTIONAL REMOTE THERMOSTAT

See the instructions included with the remote for details on operation.

- Do not place any combustible items on top of or directly in front of the heater, even temporarily. The optional thermostat may start the heater causing a combustible item to ignite.
- If the heater turns on and off frequently while using the thermostat, you may want to adjust the flame height down until it produces just enough heat needed.

## Adjusting the Flame Height

- Your heater has an adjustable flame to tailor the look and heat output to your specific needs. It is adjusted by turning the middle dial on the gas control valve.

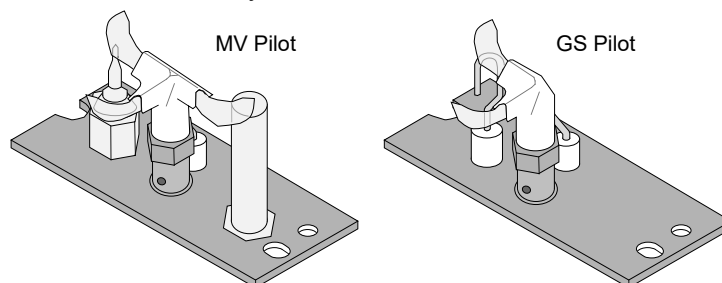


Turn counter-clockwise to adjust the flame higher, clockwise to lower.

## Yearly Service Procedure

**WARNING:** Failure to inspect and maintain the stove may lead to improper combustion and a potentially dangerous situation. We recommend the following procedures be done by a qualified technician.

- Shut off gas to the fireplace and let it cool for 15 minutes. Remove the glass. Inspect and operate the pressure relief mechanism to verify relief mechanisms are free from obstruction to operate.
- Clean glass window with a suitable fireplace glass cleaner. Abrasive cleaners must not be used. Be careful not to scratch the glass when cleaning.
- Vacuum and clean any debris in the firebox.
- Check all accessible gas-carrying tubes, connections, pipes and other components for leaks.
- Inspect the burner and firebox. Make sure the burner is not warped, cracked, or damaged. Check the firebox and area around the pilot to make sure there is no damage. Inspect primary air openings for blockage. If any problem is found, discontinue use and contact your dealer for service.
- Inspect the area behind the access door; clean if necessary. Check the gas control valve and the gas lines. If damage is found, discontinue use and contact your dealer for service. Clean the air channels, ducts, and blower (if applicable)
- Inspect vent and vent termination for sooting, obstructions, or damage. Make repairs as needed. Remove any debris or vegetation near the vent termination. Contact your dealer if any sooting or deterioration is found near the vent termination.
- Reinstall the glass assembly. If the glass is damaged, replace. Make sure the gasket along the perimeter of the glass contacts the face of the firebox and forms an air-tight seal. If it does not, re-align or replace the gasket to insure an air-tight seal.
- Turn the pilot flame on (continuous pilot). It should touch approximately 3/8" of the top of the flame sensor (see below). If it does not, contact your dealer.



- Start the main burner. Inspect and ensure the lighting of the main burner occurs within 4 seconds of the main gas valve opening.
- Test the flame failure response time of the flame safety system. It must de-energize the safety shutoff in no more than 30 seconds.
- After 15 minutes the flames should be orange/yellow and not touch the top of the firebox. If the pilot or main burners do not burn correctly, contact your dealer for service. Monitor blower operation

## Troubleshooting Table

Problem:	Possible Cause:	Don't Call for Service Until You:
<b>Pilot Will Not Light</b>	A gas shut off valve is turned off..... The gas control knob isn't turned to "PILOT"..... The valve control knob isn't pushed in..... The igniter wasn't pressed repeatedly..... No Propane in Tank.....	Check all gas shut off valves See "Starting the Pilot Light" Step C See "Starting the Pilot Light" Step C See "Starting the Pilot Light" Step C Check Tank Level
<b>Main Burners Will Not Start</b>	The pilot light has gone out..... The gas control valve is turned to "PILOT" or "OFF" The ON/OFF switch is turned to "OFF"..... The remote control is not working correctly..... The thermostat is disconnected or set too low.....	See "Starting the Pilot Light" See "Starting the Pilot Light" Turn the ON/OFF switch to "ON" See the remote control instructions See "Thermostat Operation"
<b>Optional Remote Control Does Not Work</b>	The pilot light has gone out..... The gas control valve is turned to "PILOT" or "OFF" The ON/OFF switch is turned to "OFF"..... The remote is too far away from the heater..... The remote control receiver is turned "Off"..... Remote or receiver batteries are dead.....	See "Starting the Pilot Light" See "Starting the Pilot Light" Turn the ON/OFF switch to "ON" Use the remote closer to the heater See the remote control instructions See the remote control instructions
<b>Heater Will Not Distribute Heat</b>	The heater is not up to temperature.....	This is normal – allow 5 to 20 minutes for heater to reach operating temperature.
<b>Optional Blower Does Not Turn On</b>	The heater is not up to temperature..... The heater is not getting electricity..... The blower is set to off.....	The blower will turn on once the heater is up to temperature (5 to 20 minutes). Check the breaker switch. Check the blower knob.
<b>Pilot Goes Out Intermittently</b>	The gas supply has been shut off.....	Keep the gas supply turned on
<b>Flames Are Too Blue</b>	The heater has just been started..... Improper air shutter adjustment.....	This is normal - see "Starting the Heater for the First Time" Adjust Air Shutter - contact your dealer
<b>Flames Are Too Short (Under 6")</b>	The flame height may be turned too low.....	Turn the flame height to "HI" - See "Adjusting the Flame Height"
<b>Thin Layer of Soot Covers the Glass</b>	The logs or coals are placed incorrectly..... Improper air shutter adjustment.....	See "Log Set Installation" Adjust Air Shutter - contact your dealer

## Replacement Parts List

**Caution:** Use only Travis Industries replacement parts. Do not use substitute materials.

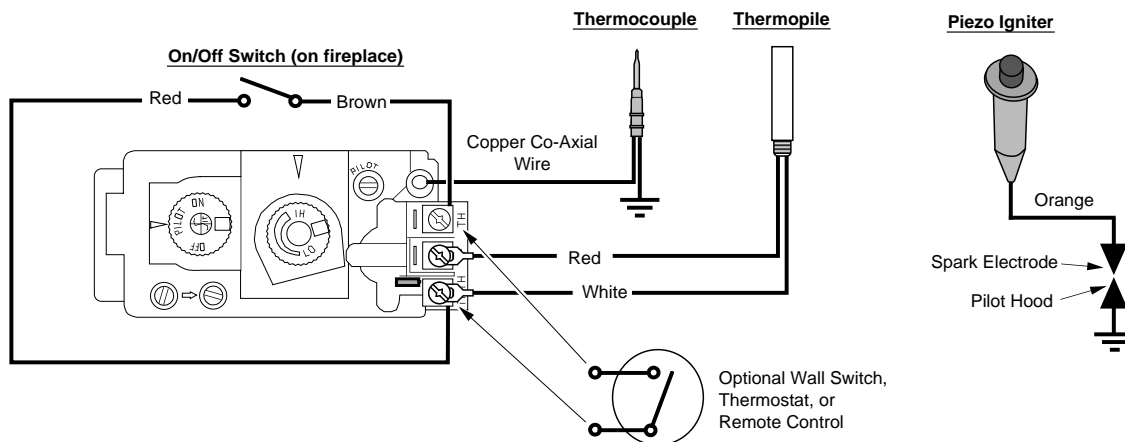
**Warning:** Do not operate appliance with the glass front removed, cracked, or broken. Replacement of the glass should be done by a licensed or qualified service person.

GLASS w/FRAME (only be replaced as a complete unit as supplied by the manufacturer)	250-02137
SCREEN BARRIER, FRONT	250-03375
SCREEN BARRIER, SIDE (x1)	250-03376
PIEZO IGNITER w/ RETAINING NUT	250-00390
THERMO-COUPLE	250-04383
THERMOPILE	250-04380
VALVE, NG w/MAN. SIT 820.644	250-04377

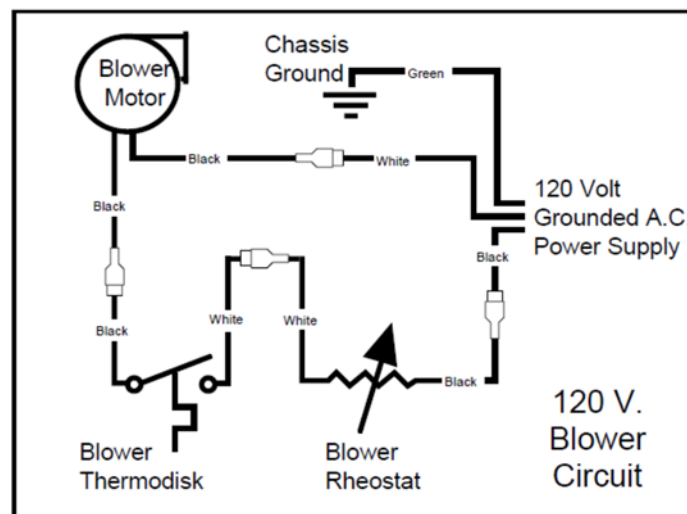
Contact your local Travis Industries Dealer to purchase replacement parts

## Wiring Diagram

**Caution:** Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation.

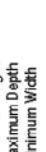


## Optional Blower Wiring



## Safety Label

The safety (listing) label is attached under the stove. A copy is shown below.



**Greenfield Radiant**  
 Verted Gas  
 Fireplace Heater

Certified to ANSI Z21.88-2015 "Vented Gas Fireplace Heater", CGA 2.17-M81 (R2C14), "Gas Burning Heating Appliances for Manufactured Homes", and CSA P.1-15 Testing method for measuring fireplace efficiency.  
 This appliance must be installed in accordance with local codes, if any; if none, follow the National Fuel Gas Code, ANSI Z223.1/NFPA 54, or Natural Gas and Propane installation Codes, CSA B149.1.  
 In Canada or with the Manufactured Home Constructors and Safety Standard, Title 24 CFR, Part 3280, in the United States, or when such a standard is not applicable, ANSICSGBCS A223.1/NFPA 501A, Manufactured Home Installation Standard.  
 This vented gas fireplace heater is equipped at the factory for use with natural gas. If conversion to propane (LP) is desired, the supplied factory conversion kit must be used. Part No. 25C-04786 (SIT) regulator kit may be used. This appliance is only for use with the type of gas indicated on the rating plate and may be installed in an aftermarket, permanently located, manufactured home (USA only) or mobile home, where not prohibited by local codes. See owner's manual for details. This appliance is not convertible for use with other gases, unless a certified kit is used.  
 This vented gas fireplace heater is not for use with air flairs.  
 Keep burner and control compartment clean. See installation and operating instructions accompanying appliance.  
 This appliance must be properly connected to a venting system in accordance with the manufacturer's installation instructions. Use only approved coaxial direct vent system to vent this appliance to the exterior. See owner's manual for approved brands of venting.  
 If the vent-air intake system is disconnected for servicing or any other reason, it must be resealed and / or reinstalled.  
**WARNING:** Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to the owner's information manual provided with this appliance. For assistance or additional information consult a qualified installer, service agency or the gas supplier.

**VENTED GAS FIREPLACE HEATER - NOT FOR USE WITH SOLID FUEL.**  
**FOR USE WITH GLASS DOORS CERTIFIED WITH THE APPLIANCE ONLY**

**Minimum Clearances to Combustibles**

Stove Top to Sideswall	10" (254mm)	Above Minimum Height	48" (1220mm)
Stove Top to Backwall	5" (127mm)	Above Maximum Depth	36" (915mm)
Stove Top to Cornerwall	5" (127mm)	Above Minimum Width	51-56" (1312mm)
Glass Front of Unit	36" (914mm)		

**FAN TYPE VENTED CIRCULATOR**

Blower Electrical Rating: 120 VAC, 60 Hz, 1.5 Amps. Part No. 3900159 fan blower assembly may be used. DANGER! Risk of Electric Shock. For use only with factory barrier. (See "Glass Frame Removal" in the installation manual for part numbers). Follow installation instructions.


PROANE	PROANE	Minimum Inlet Pressure (Inches W.C.)	PROANE	N.G.
Input Rate on "H" (BTU/Hr)	40,000	40,000	11"	5.5"
Input Rate on "LO" (BTU/Hr)	20,000	20,000	13"	7"
Orifice Size - (Ø/32)	Ø50	Ø31	11"	3.8"

This appliance is equipped for use only at altitudes 0-2,000 feet (0-510m) in the USA. In Canada 0-4,500 feet (0-1370m). For altitudes above 2,000 feet, the vent configuration, orifice, or combination of both may need to be changed. See owner's manual for information on making these changes.

**MANUFACTURE DATE:**

<input type="checkbox"/> 2018	<input type="checkbox"/> Jan.	<input type="checkbox"/> Apr.	<input type="checkbox"/> Jul.	<input type="checkbox"/> Oct.
<input type="checkbox"/> 2019	<input type="checkbox"/> Feb.	<input type="checkbox"/> May	<input type="checkbox"/> Aug.	<input type="checkbox"/> Nov.
<input type="checkbox"/> 2020	<input type="checkbox"/> Mar.	<input type="checkbox"/> Jun.	<input type="checkbox"/> Sep.	<input type="checkbox"/> Dec.

**Manufactured by:**



**TRAVIS INDUSTRIES**  
**HOUSE OF FIRE**  
 12521 Harbor Reach Drive  
 Mukitico, VA 98276  
 www.travisproducts.com

1261

# Limited 7 Year Warranty

Register your TRAVIS INDUSTRIES, INC. Limited 7 Year Warranty online at [traviswarranty.com](http://traviswarranty.com). TRAVIS INDUSTRIES, INC. warrants this gas appliance (appliance is defined as the equipment manufactured by Travis Industries, Inc.) to be defect-free in material and workmanship to the original purchaser from the date of purchase as follows:

Check with your dealer in advance for any costs to you when arranging a warranty call.  
Mileage or service charges are not covered by this warranty. This charge can vary from store to store.

Component	Years 1 & 2 Parts & Labor	Years 3 Through 5 Parts & Labor	Years 6 & 7 Parts Only
<b>Burner Assembly</b> Burner Pan Assembly, Air Shutter Assembly, Main Burner Orifice	✓		
<b>Electrical Assembly (within heater structure):</b> Wiring harness, snap discs, rheostat speed control	✓		
<b>Gas Control Assembly</b> Adjustable control valve, fireplace controller, pilot assembly and pilot wiring	✓		
<b>Glass</b> Glass (breakage from thermal shock)	✓		
<b>Ceramic Logs</b> Log Set, Embers	✓		
<b>Gold, Nickel &amp; Copper Plating</b> Face & Door (see "Conditions and Exclusions" # 9)	✓		
<b>Enamel Finish</b> Warranted against peeling or fading, excluding chipping, mechanical abrasion, or crazing.	✓		
<b>Accessories</b> Firebacks, Power Heat Ducts, Andirons, etc...	✓		
<b>One-Way Freight Allowance</b> One-way freight allowance on pre-authorized repair done at factory is covered.	✓	✓	
<b>Convection Heat Exchanger</b> Convection heat exchanger assembly	✓	✓	
<b>Firebox Assembly</b> Adjustable Air Restrictor, Pressure Relief Mechanisms, Glass Attachment Mechanism	✓	✓	✓

**EXCLUDED COMPONENTS:** Paint, Gasketing, and Accent Light Bulbs

## CONDITIONS & EXCLUSIONS

- This new gas appliance must be installed by a qualified gas appliance technician. It must be installed, operated, and maintained at all times in accordance with the instructions in the Owner's Manual. Any alteration, willful abuse, accident, neglect, or misuse of the product shall nullify this warranty.
- This warranty is nontransferable, and is made to the ORIGINAL purchaser, provided that the purchase was made through an authorized TRAVIS dealer.
- Discoloration and some minor expansion, contraction, or movement of certain parts and resulting noise, is normal and not a defect and, therefore, not covered under warranty. The installer must ensure the appliance is burning as per the rating tag at the time of installation. Over-firing (operation above the listed BTU rate) of this appliance can cause serious damage and will nullify this warranty.
- The warranty, as outlined within this document, does not apply to the chimney components or other Non-Travis accessories used in conjunction with the installation of this product. If in doubt as to the extent of this warranty, contact your authorized TRAVIS retailer before installation.
- Travis Industries will not be responsible for inadequate performance caused by environmental conditions such as nearby trees, buildings, roof tops, wind, hills or mountains or negative pressure or other influences from mechanical systems such as furnaces, fans, clothes dryers, etc.
- This Warranty is void if:
  - The unit has been operated in atmospheres contaminated by chlorine, fluorine or other damaging chemicals.
  - The unit is subject to submersion in water or prolonged periods of dampness or condensation.
  - Any damage to the unit, combustion chamber, heat exchanger or other components due to water, or weather damage which is the result of, but not limited to, improper chimney/venting installation.
- Exclusions to this 7 Year Warranty include: injury, loss of use, damage, failure to function due to accident, negligence, misuse, improper installation, alteration or adjustment of the manufacturer's settings of components, lack of proper and regular maintenance, damage incurred while the appliance is in transit, alteration, or act of God.
- This 7 Year warranty excludes damage caused by normal wear and tear, such as paint discoloration or chipping, worn or torn gasketing, corroded or cracked logs, embers, etc. Also excluded is damage to the unit caused by abuse, improper installation, modification of the unit, drilling of the orifices, or the use of fuel other than that for which the unit is configured. Units are shipped for natural gas and must be converted to propane using the included conversion kit. Confirm fuel configuration with your installer.
- Damage to gold or nickel surfaces caused by fingerprints, scratches, melted items-, or other external sources left on the gold or nickel from the use of cleaners other than denatured alcohol is not covered in this warranty.
- TRAVIS INDUSTRIES, INC. is free of liability for any damages caused by the appliance, as well as inconvenience expenses and materials. Incidental or consequential damages are not covered by this warranty. In some states, the exclusion of incidental or consequential damage may not apply.
- This warranty does not cover any loss or damage incurred by the use or removal of any component or apparatus to or from the gas appliance without the express written permission of TRAVIS INDUSTRIES, INC. and bearing a TRAVIS INDUSTRIES, INC. label of approval.
- Any statement or representation of TRAVIS products and their performance contained in TRAVIS advertising, packaging literature, or printed material is not part of this 7 year warranty.
- This warranty is automatically voided if the appliance's serial number has been removed or altered in any way. If the appliance is used for commercial purposes, it is excluded from this warranty.
- No dealer, distributor, or similar person has the authority to represent or warrant TRAVIS products beyond the terms contained within this warranty. TRAVIS INDUSTRIES, INC. assumes no liability for such warranties or representations.
- Travis Industries will not cover the cost of the removal or re-installation of hearths, facing, mantels, venting or other components.
- If for any reason any section of this warranty is declared invalid, the balance of the warranty remains in effect and all other clauses shall remain in effect.
- THIS 7 YEAR WARRANTY IS THE ONLY WARRANTY SUPPLIED BY TRAVIS INDUSTRIES, INC., THE MANUFACTURER OF THE APPLIANCE. ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, ARE HEREBY EXPRESSLY DISCLAIMED AND PURCHASER'S RECOURSE IS EXPRESSLY LIMITED TO THE WARRANTIES SET FORTH HEREIN.**

## IF WARRANTY SERVICE IS NEEDED:

- If you discover a problem that you believe is covered by this warranty, you **MUST REPORT** it to your TRAVIS dealer **WITHIN 30 DAYS**, giving them proof of purchase, the purchase date, and the model name and serial number.
- Travis Industries has the option of either repairing or replacing the defective component.
- If your dealer is unable to repair your appliance's defect, he may process a warranty claim through TRAVIS INDUSTRIES, INC., including the name of the dealership where you purchased the appliance, a copy of your receipt showing the date of the appliance's purchase, and the serial number on your appliance. At that time, you may be asked to ship your appliance, freight charges prepaid, to TRAVIS INDUSTRIES, INC. TRAVIS INDUSTRIES, INC., at its option, will repair or replace, free of charge, your TRAVIS appliance if it is found to be defective in material or workmanship within the time frame stated within this 7 year warranty. TRAVIS INDUSTRIES, INC. will return your appliance, freight charges (years 1 to 5) prepaid by TRAVIS INDUSTRIES, INC., to your regional distributor, or dealership.
- Check with your dealer in advance for any costs to you when arranging a warranty call. Mileage or service charges are not covered by this warranty. This charge can vary from store to store.



## LP Conversion Instructions

### **WARNING**

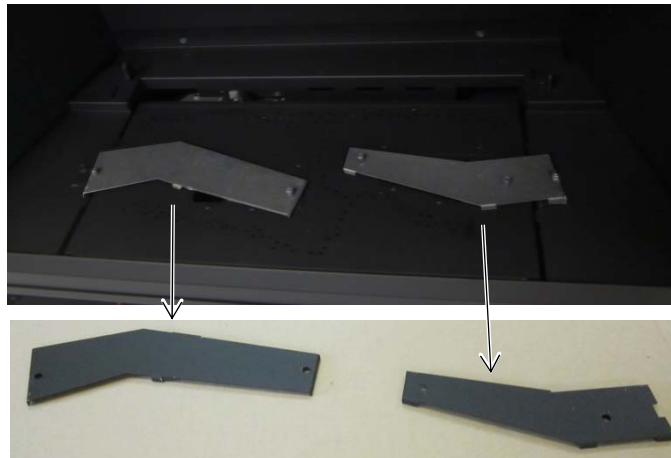
This conversion kit shall be installed by a qualified service agency in accordance with the manufacturer's instructions and all applicable codes and requirements of the authority having jurisdiction. If the information in these instructions are not followed exactly, a fire, explosion or production of carbon monoxide may result causing property damage, personal injury or loss of life. The qualified service agency is responsible for the proper installation of this kit. The installation is not proper and complete until the operation of the converted appliance is checked as specified in the manufacturer's instructions supplied with the kit.

The parts required to convert this appliance to us LP gas are included in the stove pack that was shipped with the appliance. The conversion kit contains the LP manual regulator and torx wrench, burner orifice, and pilot orifice.

**Caution:** The gas supply shall be shut off prior to disconnecting the electrical power, before proceeding with the conversion.

**Note:** Convert the appliance prior to installing the gas line to ensure proper gas use.

1. Remove the glass frame. Remove the logs (if installed).
2. Remove the two log stands.



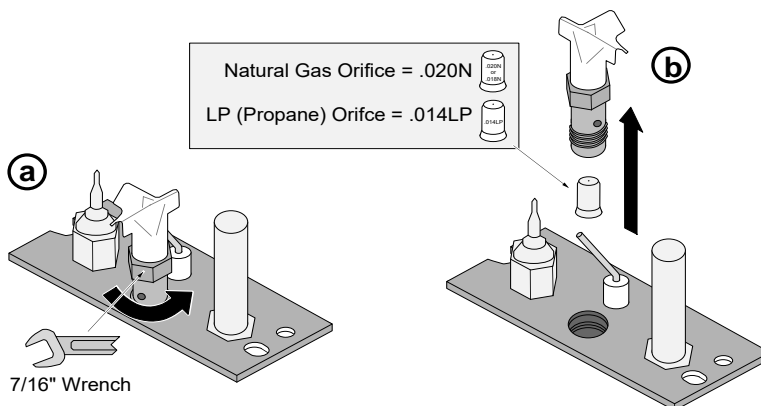
3. Remove the 2 screws holding the burner in place.



4. Remove the burner and place it aside.

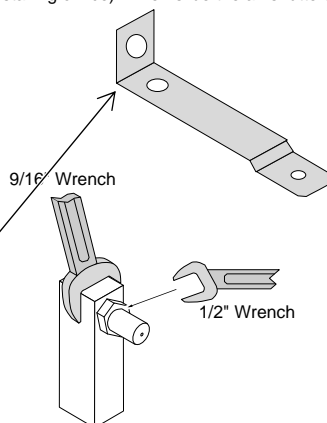


5. Install the LP (propane) pilot orifice following the instructions below.
- Use a 7/16" open-end wrench to remove the pilot hood.
  - Remove and discard the Natural Gas (NG) orifice. Place the LP orifice in the pilot assembly then replace the pilot hood, tightening the pilot hood until it is snug (do not over-tighten).



6. Remove the burner orifice and discard. Install the LP (propane) orifice.

- (a) Remove the manifold cover to allow access to the burner orifice (replace manifold after installing orifice). Then slide the air shutters to provide additional room.

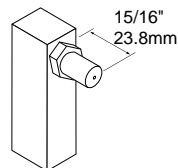


- (b) Use a 9/16" wrench to support the manifold while removing the orifice with a 1/2" wrench.

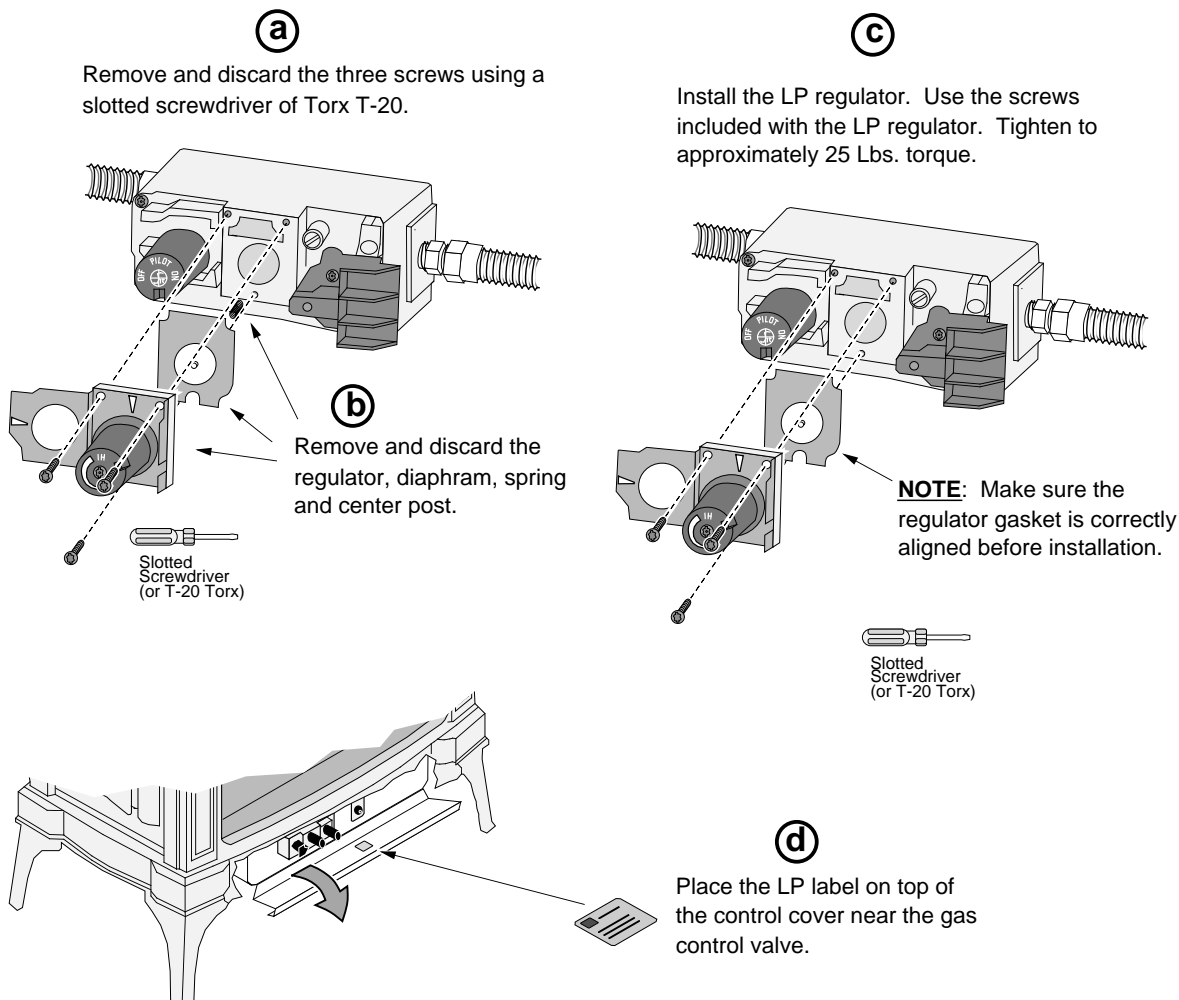
- (c) Apply thread sealant to the LP orifice prior to installation. Use the chart below to identify the correct orifices.



- (d) Screw the LP orifice until orifice protrudes 15/16" (23.8mm) indicating full insertion (use wrench to support manifold when re-attaching orifice).



7. Remove the regulator from the front of the gas control valve. Replace with the propane regulator, using the new gasket and screws included with the regulator. **NOTE: Leak test this area after the heater is installed, gas is connected, and the main burner is lit.**



8. Replace the firebox components to restore the appliance to the correct configuration.
9. See the section "Steps for Finalizing the Installation" for instructions on starting the appliance and verifying correct operation (remove glass, bleed gas line, leak test gas connections, start the heater, inspect pilot flame, adjust air-shutter, and inspect burner performance). Verify gas output pressure (manifold pressure) at this time (see the section "Gas Line Requirements" for details).

## ***Optional Remote Installation***

---

- 1 Locate the Green and White wires labeled "REMOTE" near the gas control valve.



- 2 Connect the Green and White wires from the back of the remote to the "REMOTE" wires found in step 1.



- 3 Remove clear plastic film from the Velcro strips on the bottom of the heatshield for the receiver. Turn the assembly over so the strips are facing downward. Gently push the wires back into the appliance as you move the receiver assembly into place. Adhere the assembly to the floor of the controls area of the stove. Make sure the placement does not obstruct the movement of the door.



- 4 Check that wires are not making contact with any hot surfaces or moving parts (blower impellers if installed). Adjust if necessary.
- 5 Install 4AA batteries into the receiver and 3AAA batteries into the transmitter.
- 6 Sync the transmitter with the receiver (see instructions included with the remote kit).



***Index***

---

Additional Items Required .....	8	Maintaining Your Stove's Appearance.....	33
Adjusting Optional Blower Speed .....	32	Mobile Home Requirements .....	10
Adjusting the Flame Height.....	32	Normal Operating Odors.....	33
Approved Vent Configurations .....	14	Normal Operating Sounds .....	33
Before You Begin .....	31	Optional Remote Installation.....	44
Class A Chimney Conversion Kit .....	20	Optional Wall Switch or Thermostat Installation .....	11
Dimensions & Weight.....	6	Packing List.....	8
Electrical Requirements .....	10	Replacement Parts List.....	38
Electrical Specifications .....	6	Rock Wool Placement .....	30
Face and Glass Removal.....	24	Starting the Heater for the First Time .....	35
Floor Protection Requirements .....	10	Starting the Pilot.....	34
Fuel .....	6	Starting the Stove for the First Time .....	32
Gas Line Installation.....	12	Steps for Finalizing the Installation .....	22
Heater Placement Requirements .....	10	Stove Clearances.....	9
Heating Specifications.....	6	Turning the Stove On and Off.....	32
Important Information .....	2	Vent Configuration with Horizontal Termination .....	18
Installation Hints.....	8	Vent Configuration with Vertical Termination ..	17
Installation Overview .....	8	Vent Requirements .....	13
Installation Warnings.....	7	Vent Termination Requirements.....	19
Interior Masonry Chimney Conversions.....	21	Wiring Diagram .....	38
Listing Details.....	2	Yearly Service Procedure .....	36
Location of Controls .....	31		
Log Installation .....	26		
LP Conversion Instructions .....	41		